

# Poly EncorePro 710 with Quick Disconnect Monoaural Headset (for EMEA)



\*Product image may differ from actual product

## A better experience for callers and agents

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise cancelling for accurate voice interactions and fewer repeats. So callers get all the attention they need. Its uniquely curved, adjustable microphone and pivoting boom keep conversations crystal clear and private. So callers feel heard and secure.

### Unique telescoping microphone and pivoting boom

Create clear, private conversations with a unique curved, telescoping microphone and pivoting boom and voice-optimized frequency response.

### Voice-optimized frequency response for clearer conversations

Adjust the acoustic perspective of every call for more natural-sounding conversation with the adjustable sidetone.<sup>1</sup>

### Adjustable sidetone

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## Featuring

### HiFi stereo for media playback

Enjoy clearer media playback in HiFi stereo.<sup>1</sup>

### Reinforced, lightweight headband

Provide workers with the strength and durability of a reinforced, lightweight headband based on Poly contact center grade design.

### 50-year history of designing contact center-grade headsets

Rely on the expertise of a manufacturer that's made enterprise-grade contact center headsets for over 50 years.

### Owned and controlled manufacturing facility

Save money and downtime with top-quality headsets you can rely on—EncorePro 700 is manufactured in a Poly owned and controlled facility.

### Quick Disconnect (QD) tested to over 30,000 cycles

Enable your flexible workforce with the features they need and use every day, like Quick Disconnect (QD) tested to more than 30,000 cycles.

### Lightest weight: 50 g/0.11 lbs (monoaural)

Let workers opt for the lightest weight headset in the EncorePro Series: monoaural, at 50 g/0.11 lbs.

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## Specifications

### Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

### Connectivity and communications

Connection type: QD (Quick-Disconnect)

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (monoaural)

### Audio

#### Audio features:

Noise and echo reduction

Acoustic protection technology: SoundGuard<sup>1</sup>

Microphone type: Noise canceling

Microphone bandwidth: 20 Hz to 16 kHz

Speaker bandwidth: 80 Hz to 20 kHz

Speaker size: 14.2 mm

Signal-to-noise ratio: >50 dB

Frequency response (microphone): 100 Hz to 6.8 kHz

Sensitivity (microphone): -38 +/-3 dB

### Other features

Special features: UC certified

### Certifications

Certified collaboration software: Skype for Business

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## Specifications

### Minimum system requirements

USB Type-A port

### Weight and dimensions

Product Primary Color: Black

Weight: 53 g

Product dimensions: 111 x 14.9 x 6.7 cm

Package weight: 161 g

Package dimensions: 13.78 x 17.8 x 5.46 cm

Master carton quantity: 36

Master carton dimension: 350 x 290 x 200 mm

Master carton weight: 5.8 kg

Cartons per layer: 6

Pallet (layers): 4

Cartons per pallet: 24

Products per layer: 216

Products per pallet: 864

Cable length: 89 cm

UPC number: 197029632661

Product number: 783N9AA

Product name: Poly EncorePro 710 with Quick Disconnect Monoaural Headset (for EMEA)

### Warranty

Poly standard two-year limited warranty

### What is in the box

Headset

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## Footnotes

### Messaging Footnotes

<sup>1</sup> Available on USB models only. <sup>2</sup> Available on QD models only.

### Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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