

# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

<b>1. Trademark</b> vivo		<b>2. Model identifier</b> V2428
<b>3. General product parameters:</b>		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		B
7. Battery user-replaceable		Yes
8. Battery endurance per cycle ( $END_{device}[h]$ )		45
9. Battery endurance in cycles - default settings [cycles]		1 600
10. Rated battery capacity ( $C_{rated}[mAh]$ )		5 030
11. Shipped with protective cover		No
12. Repeated free fall reliability test - falls without defect [n]		180
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		B
15. Ingress protection rating		IP68
16. Specified immersion depth in water, in case of IPx8 [m]		1,50
17. Screen scratch resistance on Mohs hardness scale		4
18. Charger	Required output power [W]	55
	Receptacle type (at device end)	USB-C
<b>Repairability information:</b>		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		C
21. Repairability Index		2,89
21a. Disassembly Depth ( $S_{DD}$ ) score		2,40
21b. Fasteners (type) score ( $S_F$ )		3,30
21c. Tools (type) score ( $S_T$ )		1,00
21d. Spare Part score ( $S_{SP}$ )		5
21e. Software Updates (duration) score ( $S_{SU}$ )		1
21f. Repair Information score ( $S_{RI}$ )		5
22. Weblink to information on spare parts availability for professional repairers and end users		<a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a>

23. Weblink to repair instructions for end-users	<a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a>
24. Weblink to indicative pre-tax prices	<a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a>
<b>Additional information:</b>	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 01/03/2025.



**EPREL registration number:** 2213330

<https://eprel.ec.europa.eu/qr/2213330>

**Supplier:** VIVO MOBILE COMMUNICATION IBERIA S.L. (Authorized representative)

**Website:**

**Customer care service:**

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