

HUAWEI Mate20 X^{5G}

User Guide



HUAWEI

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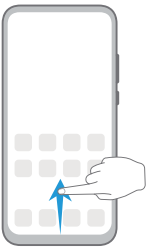
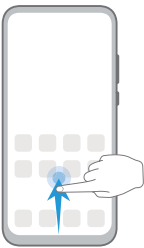
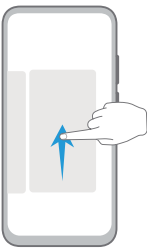
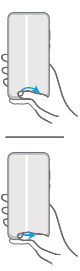
Essentials

Basic Gestures

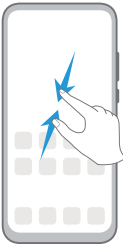
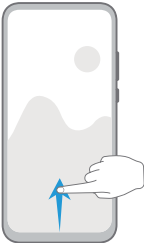
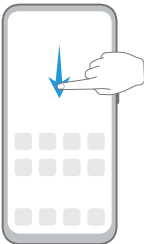
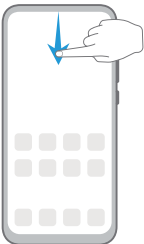
Basic Gestures

System Navigation Gestures

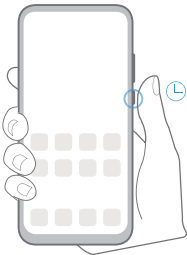
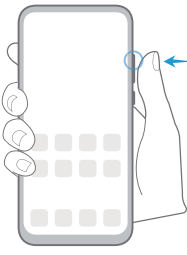
Go to  **Settings** > **System & updates** > **System navigation** and ensure that **Gestures** is selected.

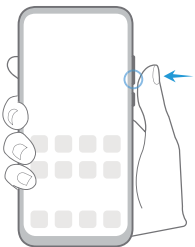
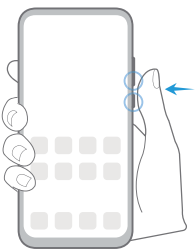
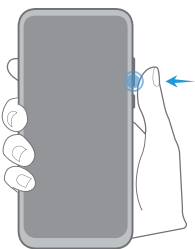
	Back Swipe inward from the left or right edge to return to the previous screen.
	Back to the home screen Swipe up from the bottom to go to the home screen.
	View recent tasks Swipe up from the bottom of the screen and hold to view recent tasks.
	Close an app On the recent tasks screen, swipe up on an app preview to close the app.
	Switch apps <ul style="list-style-type: none">• Swipe in a curve along the bottom edge of the screen.• Enable Slide across bottom to switch apps and swipe horizontally across the bottom edge of the screen.

More Gestures

	<p>Access Home screen editing mode Pinch two fingers together on the home screen.</p>
	<p>Display the shortcut panel on the lock screen Swipe up from the bottom of the lock screen.</p>
	<p>Display the search bar Swipe down on the home screen.</p>
	<p>Open the notification panel Swipe down from the status bar.</p>


Button Shortcuts

	<p>Power off and restart Press and hold the Power button until the Power off and Restart options appear.</p>
	<p>Increase the volume Press the Volume up button.</p>


	<p>Decrease the volume Press the Volume down button.</p>
	<p>Take a screenshot Press the Volume down and Power buttons simultaneously.</p>
	<p>Ultra snapshot Double-press the Volume down button when the screen is off or locked to take a photo.</p>

System Navigation

Change the Navigation Mode

Go to  **Settings > System & updates > System navigation** to select a navigation mode according to your preferences.


Navigate with Gestures

Go to  **Settings > System & updates > System navigation** and enable or disable **Gestures**.

After enabling **Gestures**, you can:





- Go back to the previous screen: Swipe inward from the left or right edge.
- Return to the home screen: Swipe up from the bottom of the screen.
- Access the recent tasks screen: Swipe up from the bottom of the screen and hold.
- Close an app from the recent tasks screen: Swipe up on an app preview.
- Switch apps: Swipe in a curve along the bottom edge of the screen, or when **Slide across bottom to switch apps** is enabled, swipe horizontally across the bottom edge.

Three-Key Navigation

Go to  **Settings > System & updates > System navigation**, and select **Three-key navigation**.

Touch **Settings** to select the navigation key combination you prefer.

The icons on the navigation bar are as follows:

-  : Back key to return to the previous screen, exit an app, or close the onscreen keyboard.
-  : Home key to return to the home screen.
-  : Recents key to display the recent tasks screen.
-  : Notification key to open the notification panel.

Customise the Navigation Key Combination

Go to **Three-key navigation > Settings**. You can:




- Select a navigation key combination.
- Enable **Hide navigation keys** to allow you to hide the navigation bar when not in use.


Phone Clone

Phone Clone



Phone Clone lets you quickly and seamlessly move all the basic data (including contacts, calendar, images, and videos) from your old device to your new device.



Clone Data from an Android Device

- 1 On your new device, open  **Phone Clone**. Alternatively, go to  **Settings > System & updates > Phone Clone**, touch **This is the new phone**, then touch **Huawei** or **Other Android**.
- 2 Follow the onscreen instructions to download and install **Phone Clone** on your old device.
- 3 On your old device, open  **Phone Clone** and touch **This is the old phone**. Follow the onscreen instructions to connect your old device with your new device by scanning a code or connecting manually.
- 4 On your old device, select the data you want to clone, then touch **Transfer** to start cloning.

 Phone Clone is only available on devices running Android 4.4 or later.

Clone Data from an iPhone or iPad

- 1 On your new device, open  **Phone Clone**. Alternatively, go to  **Settings > System & updates > Phone Clone**, touch **This is the new phone**, then touch **iPhone/iPad**.
- 2 Follow the onscreen instructions to download and install **Phone Clone** on your old device.

- 3 On your old device, open  **Phone Clone** and touch **This is the old phone**. Follow the onscreen instructions to connect your old device with your new device by scanning a code or connecting manually.
 - 4 On your old device, select the data you want to clone, then follow the onscreen instructions to complete the data cloning.
-  Phone Clone is only available on devices running iOS 8.0 or later.

Lock and Unlock Your Screen

Lock and Unlock Your Screen

Lock the Screen

If your device remains inactive for a period of time, it will automatically lock the screen and enter sleep mode to save power.

Alternative, you can manually lock the screen in either of the following ways:

- Press the Power button.
- On the home screen, pinch two fingers together to enter screen editing mode. Touch **Widgets**, then drag the **Screen Lock** icon to the home screen. You can now touch the **Screen Lock** icon to lock the screen.

Set the Screen Timeout Period

Go to  **Settings** > **Display & brightness** > **Sleep** and select a screen timeout period.

Wake Screen

You can turn on the screen in either of the following ways:

- Press the Power button.
- Go to  **Settings** > **Accessibility features** > **Motion control** > **Raise** and enable **Wake device**.

Unlock the Screen with Password

Once the screen is turned on, swipe up from the middle of the screen to display the password input panel. Then, enter your lock screen password.

Use Face Unlock

Turn on the screen and align it with your face. Your device will unlock once your face is recognised.

Use Fingerprint Unlock

Once the screen is turned on, the fingerprint icon will display on the screen. Touch the icon with an enrolled finger to unlock the screen.

Change the Lock Screen Display

When using an official theme, you can set to display your step count and signature on the lock screen.


Display Your Signature on the Lock Screen

Go to  **Settings** > **Home screen & wallpaper**, touch **Lock screen signature**, then type text to display on the lock screen.

To remove the signature, touch **Lock screen signature** and delete the text.


Access Apps from the Lock Screen



















You can access commonly used apps such as Camera, Recorder, and Calculator from the lock screen.


































- Turn on the screen, touch and hold , then swipe up to open **Camera**.
- Turn on the screen, then swipe up from the bottom of the lock screen to open the shortcut panel. Shortcuts for **Recorder**, **Torch**, **Calculator**, and **Timer** will be available.

Notification and Status Icons

Notification and Status Icons

-  Network status icons may vary according to your region or network service provider. Supported functions vary according to the device model. Some of the following icons may not be applicable to your device.

	5G network connected		4G network connected
	3G network connected		2G network connected
	Full signal strength		Roaming
	Data saver enabled		SIM card not found
	Hotspot enabled		Hotspot connected
	Calling		VoLTE enabled
	Wi-Fi network connected		SkyTone in use
	Hotspot disconnected		Network being switched by Wi-Fi +
	Airplane mode enabled		Alarm set


	Battery empty		Battery low
	Charging		Quick charging
	Super charging		Super wireless charging
	Quick wireless charging		Regular wireless charging
	Power saving mode enabled		Digital balance enabled
	Bluetooth enabled		Bluetooth device battery
	Bluetooth device connected		VPN connected
	Driving mode		Projection device connected
	Location service enabled		Eye Comfort mode enabled
	Headset connected		Headset with a microphone connected
	Missed call		Unread SMS
	Microphone disabled		Muted
	More notifications		Vibrate only
	NFC enabled		Do Not Disturb mode enabled
	Data syncing		Data sync failed
	Performance mode enabled		New email
	Event reminders		

Shortcut Switches


Shortcut Switches

Turn on a Shortcut Switch

Swipe down from the status bar to open the notification panel, then swipe down further to show all shortcut switches.

- Touch a shortcut switch to enable or disable the corresponding feature.
- Touch and hold a shortcut switch to enter the settings screen for that feature. (Only available for some features)
- Touch  to open Settings.

Customise Shortcut Switches

Touch , touch and hold an icon, then drag it to the desired position.

Home Screen Widgets

Home Screen Widgets

You can add, move, or delete home screen widgets, such as Screen lock, Weather, Notepad, Clock, Contacts, and Calendar, according to your personal requirements.

Add a Widget to the Home Screen

- 1 Pinch two fingers together on the home screen to access the Home screen editor.
- 2 Touch **Widgets**, then swipe left to view all widgets.
- 3 Some widgets, like **Weather**, come in various formats. Touch the widget to view all formats, then swipe right to return.
- 4 Touch a widget to add it to the home screen. If there is no room on the current screen page, touch and hold it, then drag it to a different screen page.



Move or Delete a Widget

Touch and hold a widget on your home screen until your device vibrates, then drag it to the desired position or touch **Remove**.



Set Your Wallpaper

Set Your Wallpaper

Use a Preset Wallpaper

- 1 Go to  **Settings > Home screen & wallpaper > Wallpaper**.
- 2 Touch an image you want to set as the wallpaper.
- 3 Set the following according to your preferences:
 - **Blur**: applies a blur effect, which can be adjusted by dragging the slider.
 - **Scrollable**: enables the wallpaper to be scrollable on the home screen.
- 4 Touch , then determine whether you'd like to set it as the wallpaper for the **Lock screen**, **Home screen**, or **Both**.


Set an Image from Gallery as Your Wallpaper

- 1 Open  **Gallery**, and open the image you want to set as your wallpaper.
- 2 Go to  > **Set as** > **Wallpaper**, then follow the onscreen instructions to complete the setting.

Screenshots&Screen Recording

Take a Screenshot


Use Your Knuckle to Take a Screenshot

- 1 Go to  **Settings** > **Accessibility features** > **Motion control** > **Take screenshot**, and ensure that **Smart screenshot** is enabled.
- 2 Knock the screen twice in quick succession with one knuckle to take a screenshot.

Use a Key Combination to Take a Screenshot

Press and hold the Power and Volume down buttons simultaneously to take a screenshot.

Use a Shortcut to Take a Screenshot

Swipe down from the status bar to open the notification panel, then swipe down on it again to show all shortcuts. Touch  to take a screenshot.

Share and Edit a Screenshot, or Switch to Scrollshot



After you take a screenshot, a thumbnail will display in the lower left corner of the screen. Then you can:

- Swipe down on the thumbnail to take a scrolling screenshot.
- Swipe up on the thumbnail to select a sharing mode and share the screenshot with your friends.
- Touch the thumbnail to edit or delete it.

Screenshots are saved to **Gallery** by default.


Use Your Knuckle to Take a Scrolling Screenshot



- 1 Knock the screen with a knuckle and hold to draw an "S". The screen will automatically scroll down to the bottom for you to capture the entire page.
- 2 You can touch the screen at any point to stop the screenshot.

Take a Partial Screenshot



- 1 Knock the screen with a knuckle and hold to draw an outline around the part of the screen that you want to capture. Make sure that your knuckle does not leave the screen.
- 2 The screen will display the movement trajectory of your knuckle and take a screenshot of the selected area. You can then:
 - Drag the frame to the desired position or resize it.
 - Touch a shape icon to determine the shape of the partial screenshot.
- 3 Touch  to save the screenshot.

Precautions for Using Knuckle Screenshots

- Please double knock the screen consecutively at the same place and at an appropriate speed.
- Keep your knuckle vertical to the screen.
- If you want to take more than one screenshot, wait 2 seconds before knocking on the screen again.
- If there is a screen protector on the screen, knock the screen harder or remove the screen protector and try again.

Record the Screen

Record your screen activities in sharable videos to compose a tutorial, show off your awesome gaming skills, and a lot more.


Use a Key Combination to Start Screen Recording

Press and hold the Power and Volume up buttons simultaneously to start screen recording. To stop recording, press and hold both buttons again.

Use a Shortcut to Start Screen Recording

- 1 Swipe down from the status bar to open the notification panel, then swipe down on it again to show all shortcuts.
- 2 Touch **Screen Recorder** to start screen recording.
- 3 To stop the recording, touch the timer at the top of the screen.
- 4 The recording will be saved to **Gallery**.

Use Two Knuckles to Start Screen Recording

- 1 Go to  **Settings > Accessibility features > Motion control > Take screenshot**, and ensure that **Smart screenshot** is enabled.
- 2 Knock the screen twice in quick succession with two knuckles to start screen recording. To stop recording, knock twice again.

Record Your Voice During Screen Recording


You can enable the microphone to record your voice while recording the screen.

After starting a screen recording, touch the microphone icon and ensure that it is displayed as



. You can now record your voice.



If the microphone is disabled (if it is displayed as ) , you will only be able to record system sounds, such as music. If you don't want any system sounds in your screen recording, mute your device and turn off any music or other media sounds before starting the screen recording.

View and Clear Notifications

View and Clear Notifications

View Notifications

When there is a notification reminder, you can turn on the screen and swipe down from the status bar to open the notification panel and view the notification.


Clear Notifications

- Swipe right on a notification reminder to clear the notification.

- Touch  at the bottom of the notification panel to clear all notifications.

Block, Silence, or Delay Notifications

Swipe left on a notification, then touch  to block, silence, or delay notifications from that source.

 Some system notifications can't be blocked, cleared, or delayed.

Adjust Sound Settings

Adjust Sound Settings

Press a Volume Button to Adjust the Volume


Press the Volume up or down button to adjust the volume.

Press the Power Button to Mute Your Device When It Rings


When your device rings for an incoming call or alarm, you can press the Power button to mute it.

Flip to Mute or Raise to Reduce Ringing Volume

When you receive an incoming call, you can flip your device to mute it, or raise it to reduce the ringing volume.




Go to  **Settings > Accessibility features > Shortcuts & gestures > Mute ringtone/ Reduce volume**, then enable **Flip to mute ringtone** and **Raise to lower volume**.

Set the Default Volume

Go to  **Settings > Sounds & vibration**, then you can set the volume for the following items:

- Media (video, games, music, and more)
- Ringtones
- Alarms
- Calls

Use a Shortcut to Switch Between Ring, Vibrating, or Mute Mode


- 1 Swipe down from the status bar to open the notification panel, then swipe down on it again to show all shortcuts.
- 2 Touch the  **Sound**,  **Silent**, or  **Vibration** icon to switch between different modes.

Show Date and Time When the Screen Is Off

Always On Display

With **Always On Display** enabled, the lock screen will show the date, time, and more when the screen is off.

Enable Always on Display

- 1 Go to  **Settings > Home screen & wallpaper > Always On Display**, and enable **Always On Display**.
- 2 Set the **Start** and **End** according to your preferences.

Power On and Off or Restart Your Device

Power On and Off or Restart Your Device

Power Your Device On and Off

To power off your device, press and hold the Power button for a few seconds, touch **Power off** and **Touch to power off**.

To power on your device, press and hold the Power button for a few seconds until your device vibrates and displays the logo.

Restart Your Device

Restart your device on a regular basis to clear the cache and keep the device in an optimal state. A restart can sometimes resolve the issue when your device encounters a problem. Just press and hold the Power button for a few seconds, then touch **Restart** and **Touch to restart**.

Force Restart Your Device

If your device isn't working or won't turn off normally, you can force restart it. Just press and hold the Power button for 10 seconds or longer.

Charging

Reverse Charging with an OTG Cable

On-The-Go (OTG) is a USB transmitting technology that allows a device to directly access files on a USB flash drive or digital camera, or connect to an external device such as a keyboard or mouse, with the help of an OTG cable.

You can use your device to charge other devices using an OTG cable.

- 1** Connect your device with the device to be charged using an OTG cable.
- 2** Swipe down from the status bar to open the notification panel, touch **Settings** > **Touch for more options**, and then select **Reverse charge**.
- 3** Follow the onscreen instructions on the device to be charged to start charging.


Smart Features

AI Lens


Access AI Lens

There are multiple ways to access AI Lens.


From Camera

Open the camera and select Photo mode. Touch  to access AI Lens.

From the Search Bar



While the device is unlocked, swipe down on the screen to display the search bar. Then, touch  to access AI Lens.

From the Lock Screen

When the device is locked, swipe up from the bottom of the screen. Touch , then unlock the device to access AI Lens.



Scan Codes

AI Lens can read QR codes and instantly direct you to the relevant app.

- 1 Open the camera, touch , then touch .
- 2 Position the QR code within the frame and wait for it to be recognised.

Scan to Translate

AI Lens has an Instant translation feature that can help you quickly translate text, such as road signs, menus, or even descriptions on a medicine or cosmetic bottle.

- 1 Open the camera, touch , then touch .
- 2 Select the source and target languages from the language list.
- 3 Align the text you want to translate, and wait for it to be translated.

Easy Projection



Wireless Projection

You can connect your device to an external display (for example, a TV) wirelessly.

- 1 Based on the model and functions of your external display, do the following:
 - If the external display supports Miracast, enable wireless projection on it.

- If not, use a wireless HDMI adapter to connect your device and external display. Ensure that the wireless HDMI adapter is connected to a power supply.

To check whether your external display supports Miracast and how to enable wireless projection on it, consult the user guide or customer service of the external display manufacturer.

- 2 Swipe down from the status bar to open the notification panel, then touch  to turn on **Wi-Fi**.
- 3 Swipe down further on the notification panel to enable **Wireless Projection**. Your device will now search for the external display or the wireless HDMI adapter.
Alternatively, go to  **Settings > More connections > Easy Projection** and enable **Wireless Projection**.
- 4 Touch the name of the external display or the wireless HDMI adapter on the search result list to start projecting.

Desktop Mode

For enhanced work efficiency, project your device's content onto an external display, swipe down from the status bar to open the notification panel, then enable **DESKTOP MODE**.

In **DESKTOP MODE**, the display of your device will be arranged in a desktop layout, and operations on your device won't affect what's on the external display. For example, you can edit a document on the external display while chatting on your device. You don't need to worry about missing notifications, calls, or messages, as a red dot will appear on the notification panel on the external display to keep you informed.

Use Your Device as a Touchpad

Swipe down from the status bar to open the notification panel, then touch **TOUCHPAD**. You can now do the following:

- Use gestures as instructed to simulate mouse commands.
- When no external keyboard is connected, click the text input box on the external display to bring out the onscreen keyboard to input text.
If an external keyboard is connected, the onscreen keyboard will not be available. In this case, you need to use the external keyboard to input text.

Project Your Device to an External Display to Facilitate Your Work

In **DESKTOP MODE**, you can use the following features:

- Multiple windows: Open more than one window at a time to multitask.
- File management: Save files to the desktop, create files or folders, and rename or delete files.
- Quick search: Search for documents, multimedia files, and apps using the start menu search box.

- Create app shortcuts: From the start menu, touch and hold an app and then drag it to the desktop to create a shortcut. You can also right-click an app icon and select the option to create an app shortcut on the desktop.
- Audio output: Touch the audio output icon on the status bar, then select the external display or your Device as the audio output device.
- App projection: Touch and hold an app icon on your device to view the projection options. You can now project and open the app on the external display.
- Highlighter: Use the highlighter feature to mark projected content using the touchpad.

Exit Desktop Mode





Swipe down from the status bar to open the notification panel, then touch **PHONE MODE**.

Multi-screen Collaboration


Connect Your Device to a Computer

When you connect your device to a laptop, the device screen will be displayed in a window on the laptop screen, allowing you to easily operate your device while on your laptop.




Connect Your Device and Computer with a Tap

- 1 Make sure that your computer is marked with a Huawei Share icon  or Magic-link icon .
- 2 On your computer, enable Wi-Fi. Open PC Manager and agree to the End User Licence Agreement (EULA).
 - To connect with a tap, PC Manager must be version 9.0 or later. To establish a connection for Multiscreen, PC Manager must be version 10.0 or later.
 - To check the version of PC Manager, go to  > **About**. To update it, go to  > **Check for updates**.
- 3 Swipe down from the status bar on your device to open the notification panel, swipe down further to display all shortcut switches, and enable **NFC**, **Wi-Fi**, and **Bluetooth**.
- 4 Tap the NFC area at the back of your device against the Huawei Share icon or Magic-link icon on your computer and hold it there until your device vibrates or plays a notification sound.
- 5 Follow the onscreen instructions on your device and computer to complete the connection.

Connect Your Device and Computer via Bluetooth

- 1 On your device, swipe down from the status bar to open the notification panel, and touch  to enable **Bluetooth**.




- 2 On the computer, open PC Manager (version 10.0 or later), select **My Phone**, and go to **Connect > Search**. Your computer will start searching for your device. Make sure that your device is placed near your computer.

 To check the version of PC Manager, go to  > **About**. To update it, go to  > **Check for updates**.

- 3 Follow the onscreen instructions on your device and computer to complete the connection.

Connect Your Device and Computer by Scanning a QR Code

- 1 On your computer, open PC Manager (version 10.0 or later), select **My Phone**, and go to **Connect > Scan**.




 To check the version of PC Manager, go to  > **About**. To update it, go to  > **Check for updates**.

- 2 Ensure that your device is connected to the Internet, and use it to scan the QR code on your computer screen.
- 3 Follow the onscreen instructions on your device and computer to complete the connection.


Connect Your Device to Computer with a Cable for Multi-Screen Collaboration

Use a USB cable to connect your device to a computer, and the device screen will be displayed in a window on the computer screen.

- 1 Use a USB cable to connect your device to a computer.
- 2 On your device, touch **CONNECT** in the **Use USB to** dialog box.
- 3 On the computer, open PC Manager (version 10.1 or later).

 To check the version of PC Manager, go to  > **About**. To update it, go to  > **Check for updates**.

- 4 Accept the connection on your device.

 If you have cancelled the connection on your device and want to re-establish the connection, go to **Connect > Wired connection** in PC Manager.

Disconnect Your Device from Computer

You can disconnect your device from computer using any of the following methods:

- On your computer, open PC Manager, and go to **My Phone > Disconnect**.
- On your device, swipe down from the status bar to open the notification panel and touch **DISCONNECT**.
- If connected via USB cable, remove the cable to disconnect your device from the computer.


Transfer Files Between Your Device and Computer


After connecting your device to a Huawei/Honor computer, you can transfer files between them to make your work life more convenient and efficient.

Drag to Transfer Files Between Your Phone and Computer

After your phone is connected with your computer, you can drag files (such as pictures, videos, audio files, texts, office documents, and compressed packages) using a mouse to transfer them between your phone and computer.


• Transfer files from your phone to your computer:


Open  **Gallery** in the phone window on your computer, click and hold a picture or video, select one or more files, click and hold the selected files again, wait for an icon for dragging files to display, then drag them to a folder on your computer.

Open  **Files** in the phone window on your computer, then drag files to a folder on your computer in the way described above.

You can also drag pictures or text to documents that are open on your computer. For example, drag a photo or text from Notepad in the phone window across to an Office document open on your computer, then continue editing it on your computer.

• Transfer files from your computer to your phone:

Go to  **Gallery** > **Albums** in the phone window on your computer, select pictures or videos in batches from a local folder on your computer, then drag them across to **Albums**.

Open  **Files** in the phone window on your computer, select files in batches from a local folder on your computer, then drag them across to **Files**. By default, files transferred from your computer will be saved in the Huawei Share folder in **Files**. If a specific folder in **Files** has been opened, the files will be saved in it.

You can also drag pictures or text to documents that are open on your phone. For example, drag a picture on your computer to a Notepad item open on your phone, then continue editing it on your phone.

Access Device Apps and Files on Your Computer

Once your device is connected to your Huawei/Honor computer, you can access apps and files from your device on your computer without the hassle of having to frequently switch between the two devices.

Navigate the Device Window on Your Computer


Open/Exit an app and browse web pages in the window

- Open an app: Click an app in the window to open it.
- Browse pages: Scroll the mouse wheel to browse web pages and switch between screens of your device displayed in the window.
- Exit an app: Press the ESC key on the computer keyboard to exit the app opened in the window.

Use the keyboard to quickly process messages on your device

- Input text: Use the computer input method to enter text in the window, such as for sending SMS messages and creating emails.
- Copy and paste text: Press Ctrl+C on the computer keyboard to copy text and press Ctrl+V to paste it in the window.
- Quickly send messages: Press Ctrl+Enter to quickly send the message that you have edited in the window.

Always display the device window at the front

Click  at the top of the window to pin it at the front of the computer screen. Click it again to unpin the window from the front.


Share Clipboard Content Between Your Device and Computer

- 1 Open PC Manager (version 9.1 or later) on the computer, go to **My Phone > Enable**, then follow the onscreen instructions to allow the computer to access data on your device. If **Enabled** is displayed on the screen, it means that this feature is already enabled by default.
- 2 Text copied from your device can then be pasted to the computer, and vice versa. Click the PC Manager icon in the lower right corner of the computer screen, and select **Clipboard** to view the text that you have copied.

Answer Voice or Video Calls Made to Your Device Using a Laptop

Once your device is connected to a laptop for Multi-screen Collaboration, you can answer voice and video calls using the laptop.


After answering calls in apps such as WeChat in the device window on the laptop, the voice will be played from the laptop or the audio output device (such as a headset or speaker) connected to it.

 Ensure that PC Manager 10.1 or later has been installed on the laptop.

Use Apps on a Laptop to Open Files on Your Device

Once your device is connected to a laptop for Multi-screen Collaboration, you can use apps on the laptop to open and edit files on your device.

- Documents: You can use an office app on your laptop, such as Microsoft Office.
- Pictures: You can use an app for viewing or editing pictures on your laptop, such as Photoshop.
- Audio and video files: You can use an audio and video player on your laptop, such as Windows Media Player.
- Web pages: You can use a browser on your laptop, such as Internet Explorer.
- Compressed files: You can use a decompression app on your laptop, such as WinRAR.

 Ensure that PC Manager 10.1 or later has been installed on the laptop.

View Device Notifications on a Laptop

Once your device is connected to a laptop for Multi-screen Collaboration, notifications received on your device will be displayed in the **Message Centre** of PC Manager (must be version 10.1 or later) where you can view and manage them.

- 1 Click the PC Manager icon in the lower right corner of the laptop screen.
- 2 Open the device notifications displayed in **Message** and view them in the device window on the laptop screen.



Huawei Share

Huawei Share

Huawei Share is a wireless sharing technology that allows you to quickly transfer images, videos, documents, and other types of files between devices. This technology uses Bluetooth to discover nearby devices that supports Huawei Share and Wi-Fi Direct to transfer files without using mobile data.

Enable or Disable Huawei Share



You can enable or disable Huawei Share in either of the following ways:

- Swipe down from the status bar to open the notification panel, then touch  to enable or disable **Huawei Share**. Touch and hold the toggle to enter the **Huawei Share** settings screen.
- Go to  **Settings** > **More connections** > **Huawei Share**, and enable or disable **Huawei Share**.


Enabling Huawei Share automatically turns on Wi-Fi and Bluetooth.

Quickly Share Files Between Your Devices with Huawei Share

You can use Huawei Share to quickly share files between Huawei devices. The recipient can preview the files before they are sent, then view the full content of the files once they have been received. For example, the recipient can view received pictures or videos in Gallery.

- 1 On the receiving device, enable **Huawei Share**.
- 2 On the sending device, touch and hold to select the files you want to share, then touch . Touch **Huawei Share**, then touch the icon of the receiving device to send the files.
 These steps may be different if you are sharing files directly from an app.
- 3 On the receiving device, touch **Accept** to accept the transfer.


To view the received files, go to **Files**, then go to **Internal storage** > **Huawei Share** on the **Categories** tab.

Received pictures or videos can also be found in  **Gallery** > **Albums** > **Huawei Share**.

Share Files Between Your Device and Computer with Huawei Share


You can use Huawei Share to quickly and easily share files wirelessly between your device and a computer (Windows or macOS).

- 1 Make sure your device and computer are connected to the same Wi-Fi network.
- 2 On your device, go to the **Huawei Share** settings screen and enable **Huawei Share** and **Computer share**.
- 3 Make a note of the name displayed next to **Name shown on computers** and the user name and password under **Verification on computers**.
- 4 On the computer, go to:
 - Windows: **This PC (Computer) > Network**.
 - macOS: **Finder > Go to > Network**.

 Currently, this feature is only available on Macs running macOS 10.8 to 10.14.
- 5 On your computer, double-click the name of your device and enter the user name and password noted down previously.
- 6 Open a shared folder on your device, such as the Internal storage or Album folder to view, edit, or copy files from your device to your computer or vice versa.
Changes made to files in the shared folders on your computer will be automatically synced to your device and vice versa.

One-Touch Printing with Huawei Share

When a printer that supports Huawei Share is nearby, you can use Huawei Share to find the printer and print out pictures or PDF files stored on your device.

- 1 Depending on the type of printer, ensure the following:
 - Wi-Fi capable printers: The printer must be powered on and connected to the same network as your device.
 - Wi-Fi Direct capable printers: The printer must be powered on and have Wi-Fi Direct enabled.
 - Bluetooth capable printers: The printer must be powered on and discoverable via Bluetooth.
 - 2 On your device, preview the file to be printed, then go to **Share > Huawei Share**.
 - 3 Once the printer has been discovered, touch its name on your device, and adjust the settings on the preview screen. Then, touch **PRINT** to print.
If you are connecting a Bluetooth printer to your device for the first time, find the printer on your device, touch the printer name, then press and hold the Power button on the printer for about 1 second to confirm the connection.
-  For a list of supported printers, touch **Learn more** on the Huawei Share sharing screen, select **Printers**, then touch **What printers are supported?**.


Camera and Gallery

Launch Camera

Launch Camera

There are multiple ways to open the Camera app.

From the Home Screen



From the home screen, open  **Camera**.

From the Lock Screen

When the screen is locked, turn on the screen, then swipe up on the camera icon in the lower right corner to open the camera.

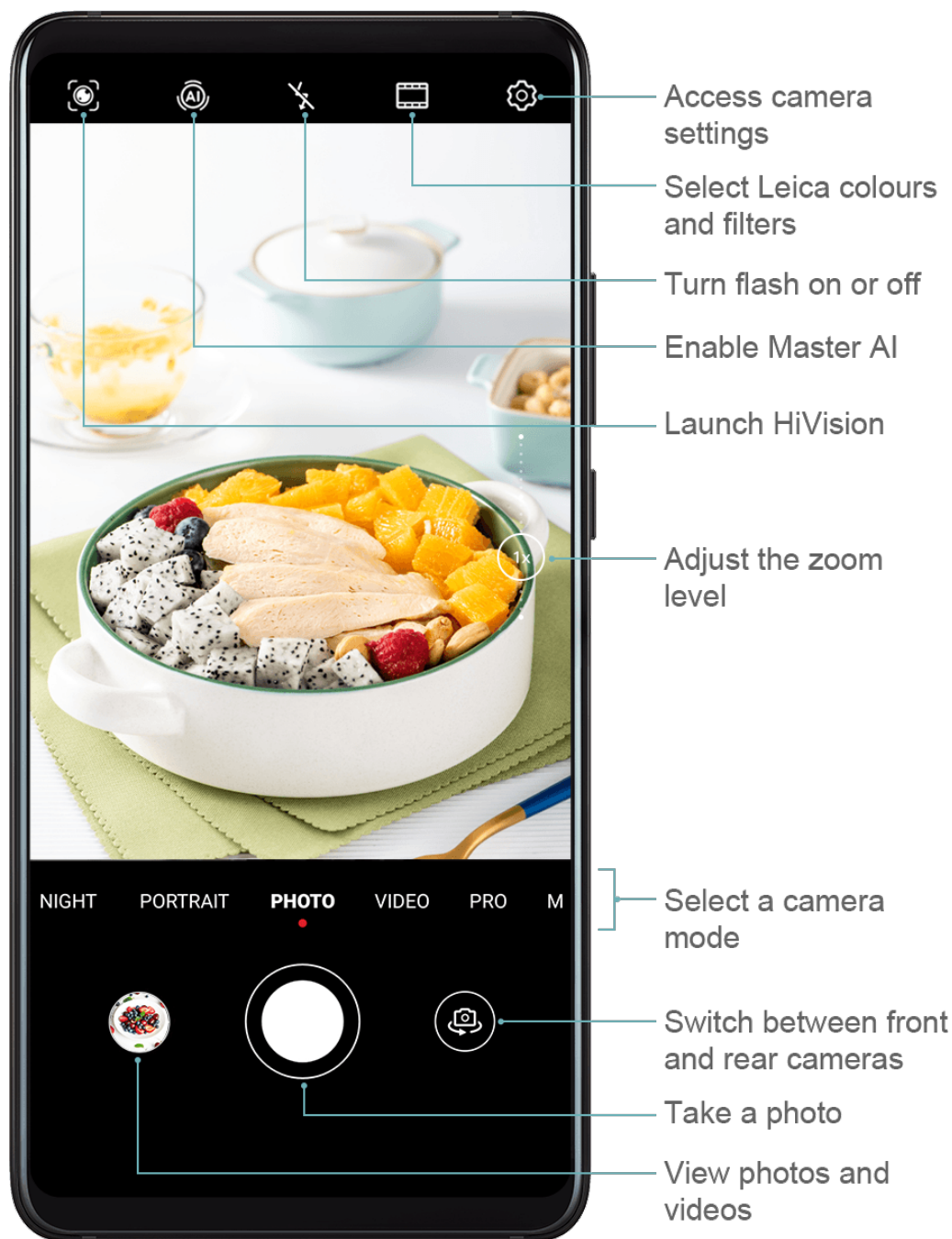
Using Ultra Snapshot


When enabled, simply double-press the Volume down button to open the camera when the screen is off.

- 1 Open  **Camera**.
- 2 Go to  > **Ultra snapshot** and select **Open Camera** or **Take a snapshot**.
- 3 You can now open the camera or take a snapshot without unlocking your screen.


Take Photos






Take Photos



1 Open  **Camera**.

2 You can then:

- **Focus:** Touch the location you want to focus on.
To adjust focus and metering separately, touch and hold the viewfinder and drag the respective frame or ring to the desired location.
- **Adjust brightness:** Touch the viewfinder. When the  symbol appears next to the focus frame, drag it up or down.
- **Zoom in or out:** On the viewfinder, pinch in or out, or drag the zoom slider.
- **Select a camera mode:** Swipe up, down, left, or right across the camera mode options.

- Turn the flash on or off: Touch  and select  (Auto),  (On),  (Off), or  (Always on).



 These features may not be available in some camera modes.

3 Touch  to take a photo.






Take Burst Photos

Use Burst mode to take a sequence of photos in quick succession so you can choose the best one.

Burst shooting is only available when using the rear camera.



- 1** Open  **Camera** and select **Photo** mode.
- 2** Touch and hold  or press and hold one of the Volume buttons to take a burst photo. When shooting, you'll see a counter, which indicates how many photos you've taken so far.
- 3** Lift your finger to stop shooting.

Once you have finished, select photos you want to keep from the burst.

- 1** Open  **Gallery**.
- 2** Touch a burst photo (which will be tagged with ) , then touch .
- 3** Swipe through the burst photos, select the ones you want to keep, then touch  and follow the onscreen instructions.
- 4** To delete the whole burst photo, touch and hold to select the photo, then touch .

Take Timed Photos

The camera timer allows you to set a time delay so you can get into position after you have touched the shutter button.

- 1** Open  **Camera**.
- 2** Go to  > **Timer** and select a delay option.
- 3** Return to the viewfinder and touch the shutter button. Your device will take a photo when the countdown ends.

Use Audio Control to Take Photos

You can use your voice to take photos without having to touch the shutter button.

- 1** Open  **Camera**.
- 2** Go to  > **Audio control**, enable **Audio control**, and select an audio control option.





- 3 Go back to the viewfinder, then say your command to take a photo.

Master AI





Master AI

Master AI is a pre-installed camera feature that helps you take better photos by intelligently identifying objects and scenes and optimising the camera settings accordingly.

Master AI is able to identify a variety of scenes, such as stages, beaches, blue skies, greenery, and text. It only works with the rear camera.

- 1 Open  **Camera** and select **Photo** mode.
- 2 Touch  to ensure that Master AI is enabled.
- 3 Frame the subject in the viewfinder. Once Master AI identifies what you are shooting, it will automatically recommend a mode (such as portrait, greenery, or text).
- 4 To disable the recommended mode, touch  next to the mode text or touch  to disable Master AI.

Use Moon Mode



- 1 Open  **Camera** and select **Photo** mode.
 - 2 Touch  to ensure that Master AI is enabled.
 - 3 Aim the camera at the moon and spread your fingers on the viewfinder to adjust the zoom to 10x or more.
When your device detects the moon, it will automatically enter **Moon** mode.
 - 4 Touch  to take a photo.
-  **Moon** mode can only identify the moon if it is at least half full. **Moon** mode may not be triggered if the moon is shrouded by clouds.

Zoom to Take Photos

Take Photos with Various Zoom Settings

The zoom capabilities of your device's camera allow you to capture more of a scene, or distant vistas.



Take Wide-Angle Photos

- 1 Open  **Camera** and select **Photo** mode.
- 2 Touch  to ensure that Master AI is enabled.

- 3 Aim the camera at the object you want to take a photo of. The camera will automatically recommend **Super wide angle** mode if it detects a building. Touch **Wide** to have a wider angle of view.
You can also drag the zoom slider in the viewfinder, or pinch in or out to adjust the zoom level. A smaller value will result in a wider angle of view.

- 4 Touch  to take a photo.



Take Photos from Far Away

- 1 Open  **Camera** and select **Photo** mode.
- 2 Aim the camera at the distant object you want to take a photo of. Drag the zoom slider, or pinch in or out to adjust the zoom level.
- 3 In the viewfinder, touch where you want to focus. When the camera is in focus, touch .

Super Macro

Super Macro

Super macro mode makes it easier to shoot close-ups of small objects, such as dew drops and leaves, as well as other everyday objects, to bring out details easily missed by the naked eye.





- 1 Go to  **Camera** > **More** and select **Super macro** mode.
- 2 Touch  to take a photo.

Take Panoramic Photos

Take Panoramic Photos

Add breadth to your landscape or group photos with the Panorama feature. The camera takes multiple photos of objects within your field of view and stitches them together into a single panoramic photo.

Use the Rear Camera to Take Panoramic Photos

- 1 Go to  **Camera** > **More** and select **Panorama** mode.
- 2 Touch  at the bottom of the viewfinder to set the pan direction.
- 3 Point the camera at your starting point, then touch  to start shooting.
- 4 Slowly move the camera in the direction of the arrow displayed on the screen. Keep your device steady and the arrow on the centre line the entire time.
- 5 Touch  when you are finished.

Light Painting




Light Painting

Light painting helps you capture light trails by allowing the shutter to stay open for a longer time. No manual aperture and shutter adjustment is involved.

Just choose from the available options depending on the subjects and light conditions. To reduce camera shake, a tripod is recommended to steady your device.




Capture Car Light Trails in Traffic Trails Mode

Traffic trails mode lets you create artistic photos of car tail lights at night.

- 1 Go to  **Camera > More > Light painting > Traffic trails.**
- 2 Find a spot where you'll see the light trails created by cars from a distance. Ensure that car headlights do not point directly at the camera, as this can overexpose the image.
- 3 Touch  to start shooting. Observe the shot in the viewfinder. When the exposure is just right, touch  to finish shooting.




Capture Light Drawings in Light Graffiti Mode

Light graffiti lets you create patterns or write words by moving a light source in front of the camera.

- 1 Go to  **Camera > More > Light painting > Light graffiti.**
- 2 In a dark environment without distracting light sources, move a suitably bright light source of an appropriate colour, such as a small torch or glow stick, in front of the camera. Avoid exaggerated body movement as this may affect the shooting results.
- 3 Touch  to start shooting. Observe the shot in the viewfinder. When the exposure is just right, touch  to finish shooting.




Capture Rivers and Waterfalls in Silky Water Mode

Silky water lets you capture silky smooth photographs of waterfalls and rivers.

- 1 Go to  **Camera > More > Light painting > Silky water.**
- 2 This feature works best when taking photos of a stream or waterfall where the water is flowing heavily.
- 3 Touch  to start shooting. Observe the shot in the viewfinder. When the exposure is just right, touch  to finish shooting.

Capture the Beauty of the Stars in Star Track Mode

Star track lets you use your camera to capture the movement of the stars in the night sky.



- 1 Go to  **Camera > More > Light painting > Star trails.**
- 2 For best results, choose a clear night in a location free of light pollution and with an unobstructed view of the sky.
- 3 Touch  to start shooting. Observe the shot in the viewfinder. When the exposure is just right, touch  to finish shooting.

Take HDR Photos

Take HDR Photos

When shooting photos with backlighting or a high light contrast, High Dynamic Range (HDR) mode can help you improve light and shadow effects in your photos, giving your photos sharper details.

Use HDR with the Rear Camera

- 1 Go to  **Camera > More** and select **HDR**.
- 2 Steady your device, with the help of a tripod if necessary.
- 3 Touch  to take a photo.

Moving Pictures

Moving Pictures



Moving pictures capture a second of movement and sound before you touch the shutter button, and a second after.

Take Moving Pictures

Go to  **Camera > More > Moving picture** and touch  to take a photo.

Play Moving Pictures



Moving pictures are saved in JPG format in **Gallery**.

Go to  **Gallery > Albums > Camera**, touch a moving picture, then touch  at the top of the picture to view it.

The moving picture will automatically stop after a complete playback. You can also touch the screen to stop the playback.

Share Moving Pictures

You can share moving pictures with Huawei or Honor devices using various methods, such as Wi-Fi Direct, Bluetooth, or Huawei Share.

Go to  **Gallery** > **Albums** > **Camera**, touch and hold to select the moving pictures you want to share, then touch  to share them.

If you share moving pictures to third-party apps or incompatible devices, moving pictures will be displayed as static images.


Add Stickers to Photos

Add Stickers to Photos

Add a watermark, such as time, location, weather, or mood, to spice up your photo.

1 Go to  **Camera** > **More** > **Stickers**.

If this mode is not there, touch  and then download **Stickers**.

2 Touch  and select a watermark. The selected watermark will be displayed in the viewfinder.

3 Drag the watermark to change its position. You can also edit the text of some types of watermarks.

4 Touch  to take a photo.

Documents Mode


Documents Mode

Images shot at an angle always suffer from the problem of perspective. If you aren't able to take a perfectly straight photo of a document, use Documents mode.

The camera will automatically adjust skewed images shot in Documents mode.

Shoot Photos in Documents Mode

1 Go to  **Camera** > **More**, then touch **Documents**.

If the option is not present, touch , then download **Documents**.




2 Frame the document you want to shoot within the viewfinder, then touch .

3 The camera will automatically identify the text area within the viewfinder and unskew the image.

Adjust the Text Area

If you find the skew correction provided by Documents mode unsatisfactory, you can also manually adjust the text area.

This is only available for photos taken in **Documents** mode.

- 1 Go to  **Gallery** > **Albums** > **Camera**, then touch the photo you wish to adjust.
- 2 Touch  above the photo.
- 3 Drag the four corners to customise the correction area. Then touch .



Pro Mode

Pro Mode




Pro mode gives you full control over focus mode, metering, exposure compensation, and more when shooting, so that the photos and videos will look more professional.

Some of the above settings are not available when you shoot videos in Pro mode.



- 1 Open  **Camera** and select **Pro** mode.
- 2 Customise camera settings to shoot unique and professional-looking photos. You can also shoot high-quality videos by touching .

- Adjust the metering mode: Touch **M** and select a metering mode.


Metering Mode	Description
 Matrix	Measures the light in the whole frame. Applicable when shooting natural landscapes.
 Centre	Places more emphasis on light levels at the centre of the screen. Applicable when shooting portraits.
 Spot	Concentrates on the light in a small area of the screen, such as the subject's eyes.




- Adjust the ISO sensitivity: Touch **ISO** and drag the slider.
In low-light conditions, increase the ISO sensitivity. In well-lit environments, lower the ISO sensitivity to avoid image noise.
- Adjust the shutter speed: Touch **S** and drag the slider.
The shutter speed affects the amount of light allowed to enter the camera lens. When you are shooting stationary scenes or portraits, lower the shutter speed. When you are shooting moving scenes or objects, increase the shutter speed.
- Adjust EV exposure compensation: Touch **EV** and drag the slider.
Increase the EV value in low-light conditions and lower the value in well-lit environments.
- Adjust the focus: Touch **AF** and select a focus mode.

Focusing Mode	Applicable Scenario
AF-S (single)	Stationary subjects
AF-C (continuous)	Moving subjects
MF (manual)	Touch the subject on which you want to focus.

- Adjust the colour cast: Touch **WB** and select a mode.


When shooting in bright sunlight, select . In low-light environments, select .

Touch  to adjust the colour temperature.

- Use high resolution: Touch  to take a photo with the highest possible resolution.
 When this feature is enabled, the camera does not allow you to zoom in or out.
- Save RAW format photos: RAW format records more detail and allows you to have a wider range of post-processing options. On the Pro mode screen, touch  to enable RAW.

Afterwards, photos that you take will be saved in RAW and standard formats. The RAW format photos will be saved to the RAW photo album in **Gallery**.


RAW format photos take up more storage space than standard format photos. Make sure that your device has sufficient storage space.

- Enable AF assist light: For better focus in low-light environments, touch  to enable AF assist light.







3 Touch the shutter button to shoot a photo or video.


Record Videos

Record Videos


1 Open  **Camera** and select **Video** mode.

2 Adjust the following settings:

- Zoom in or out: On the viewfinder, pinch or spread two fingers, or drag the zoom slider.
- Focus: Touch the location you want to focus on. Touch and hold the viewfinder to lock the exposure and focus.
- Turn the flash on or off: Touch , then touch  to keep the flash on, or  to turn it off.
- Adjust the beauty effect: Touch  and drag the slider to adjust beauty settings.
- Adjust the video resolution and frame rate: Go to  > **Video resolution** and select the desired resolution. A higher resolution will result in a higher quality video with a larger file size.
Touch **Frame rate** to select a frame rate.
- Select a video format that saves on storage space: Touch  and enable **Efficient video format**.
When this feature is enabled, your device will use a video format that takes up less storage space. However, this may result in other devices being unable to play the video. Please exercise caution when selecting this option.

3 Touch  to start recording.

While recording, touch and hold  or  to smoothly zoom in or out.

Touch  to take a photo while recording.

4 Touch  to pause and  to end the recording.




Slow-Mo Recording



Slow-Mo Recording

Use Slow-mo mode to capture fleeting moments in detail. Adjust the slow motion speed based on how slow you want your footage to appear.





- 32x super slow-mo: When the camera detects a moving object in the viewfinder, it will record an epic, super slow motion video. This mode is suitable for shooting super high speed motions, such as bubble popping and water splashing.
- 4x or 8x slow-mo: You can customise the overall shooting length and the length of the slow-mo portion. This mode is suitable for shooting breakdowns of fast movements, such as diving and kicking a football.

Shoot Slow-Mo Videos at 32x

- 1 Go to  **Camera > More**, then touch **Slow-mo**.
- 2 Ensure that the speed is **32X** and motion detection is enabled ( should display at the top of the screen).
- 3 Frame your subject in the viewfinder, then touch  to start recording. When the camera detects a moving object in the viewfinder, it will record an epic, super slow motion video.

To record a video manually, touch  to disable motion detection, then touch  to start recording.

Shoot Slow-Mo Videos

- 1 Go to  **Camera > More**, then touch **Slow-mo**.
- 2 Touch  and select a speed.
- 3 Touch  to start recording.
- 4 Touch  to end the recording.



Time-Lapse Photography

Time-Lapse Photography

You can use Time-lapse to capture images slowly over several minutes or even hours, then condense them into a short video. This allows you to capture the beauty of change – blooming flowers, drifting clouds, and more.

- 1 Go to  **Camera > More**, then touch **Time-lapse**.


2 Place your device in position. To reduce camera shake, use a tripod to steady your device.

3 Touch  to start recording. Touch  to end the recording.



The recorded video is automatically saved to Gallery.

Filters

Filters

1 Open  **Camera** and select **Photo** or **Video** mode.

2 Touch  or  and select a filter.


 Some devices do not have the  icon.

3 Touch the shutter button to shoot a photo or video.

Adjust Camera Settings

Adjust Camera Settings

You can adjust the camera settings to take photos and videos more quickly.

 The following features may not be available in some camera modes.

Adjust the Aspect Ratio

1 Open  **Camera** and touch  to access the **Settings** screen.

2 Touch **Aspect ratio** to select an aspect ratio (for example, 1:1 or 4:3).

 This feature is not available in some modes.

Enable Location Tag

Enable **Location tag** to tag your location in photos and videos.

Swipe up on a photo or video in Gallery to view its shooting location.

Add Device Watermarks

Enable **Add watermark**. Photos and videos shot with the rear camera will have a device watermark added.

 Adding a device watermark to videos is not supported on certain devices.

Use the Assistive Grid to Compose Your Photos

Use the assistive grid to help you line up the perfect shot.

1 Go to  **Camera** > .

2 Enable **Assistive grid**.

3 Grid lines will appear in the viewfinder. Place the subject of your photo at one of the intersecting points, then touch the shutter button.

Enable Mirror Reflection

When using the front camera, touch  to enable or disable **Mirror reflection**.


Mute the Shutter Sound

Enable **Mute** as needed.

Capture Smiles

Enable **Capture smiles**. The camera will take a photo automatically when it detects a smile in the viewfinder.


Use the Horizontal Level for Better Compositions

- 1** Touch  to access the **Settings** screen.
- 2** Enable **Horizontal level** to display a horizontal guiding line on the viewfinder. When the dotted line overlaps with the solid line, it indicates that the camera is parallel with the horizontal level.

Manage Gallery

Search for Photos



Quickly locate a photo by searching with keywords in Gallery.


- 1** Open  **Gallery**, then touch the search box.
- 2** Enter a keyword (such as "food", "scenery", or "flower").
- 3** Photos related to that keyword will be displayed. Touch a suggested keyword or enter more keywords for more precise results.


Edit Photos and Videos

Gallery offers a wide range of editing features for photos and videos.




Basic Editing



- 1** Open  **Gallery**, touch the thumbnail of the photo you want to edit, then touch  to access the editing features.

- Crop and rotate: Touch , select a frame, then drag the grid or its corners to select which part you want to keep.





To rotate the photo, touch  and drag the angle wheel to the desired orientation.

To rotate the photo by 90 degrees, touch . To mirror the photo, touch .





- Add a filter effect: Touch  to select a filter.
- Adjust photo effects: Touch  to adjust the brightness, contrast, saturation, and other qualities of the photo.
- Other: Touch  to edit the photo in other ways, such as adding a colour splash, blur, doodle, or text element.

2 Touch  to save your edits, or touch  to save the photo.


Add Stickers to Photos

- 1** Touch a photo, then go to  >  > **Stickers**.
- 2** Select the type of sticker you want to add, such as **Time**, **Location**, **Weather**, or **Mood**.
- 3** Select a sticker and drag it to change its position. You can also edit the text of some types of stickers.
- 4** Touch  to save your edits and touch  to save the photo.




Pixelate Photos






- 1** Touch a photo, then go to  >  > **Mosaic**.
- 2** Select a mosaic style and size to cover parts of the photo.
- 3** To remove the mosaic, touch **Eraser** and wipe it off the photo.
- 4** Touch  to save your edits and touch  to save the photo.


Rename Photos



- 1** In **Gallery**, touch the photo thumbnail you want to rename.
- 2** Go to  > **Rename** and enter a new name.
- 3** Touch **OK**.


Edit Videos

- 1** Go to  **Gallery** > **Albums** > **Videos** and touch the video you want to edit.
- 2** Touch . Then you can:
 - Select a video template: Touch .

- Crop the video: Touch , then drag the slider at both ends of the video clip to select which part you want to keep. Touch  to preview the cropped video.
- Adjust the frame and video resolution: Touch , then touch **Frame** to select a frame, and **Resolution** to select a video resolution.
 A higher resolution will result in a higher quality video, but will also take up more storage space.
- Edit background music: Touch  and choose from preset background music or your locally saved music.

To turn off the original video sounds, touch .

- Add filter effects: Touch  to select a filter. Drag the slider to adjust the filter effect.
- Edit the intro and outro: Touch  to select an intro and outro. After the preview is complete, touch the screen to edit the text content and style of the intro.



3 When you are finished, touch  to export the video. The edited videos are saved in the **Video Editor** album, and the original video is left unchanged.

Share Photos and Videos

There are several ways to share photos and videos from Gallery.

1 Open  **Gallery**.


2 Use either of the following methods:

- Share a single photo or video: Touch the photo or video, then touch .
- Share multiple photos or videos: In an album, touch and hold to select multiple photos and videos, then touch .



Manage Gallery

Organise photos and videos into albums to easily sift through them.


Add Albums

- 1** Open  **Gallery**, then touch **Albums**.
- 2** Touch **Add album**, then name the album.
- 3** Touch **OK**.
- 4** Select the photos or videos you want to add.

Move Photos and Videos

- 1 Open an album, then touch and hold to select the photos and videos you want to move.
 - 2 Touch  > **Move** to select the desired album.
 - 3 Once the items are moved, they will no longer be in their original album.
-  The **All photos** and **Videos** albums show all photos and videos stored on your device. Moving items across albums will not affect the view in these albums.


Delete Photos and Videos

Touch and hold to select the items you want to delete, then go to  > **Delete**.


 The **All photos**, **My favourites**, **Videos**, and **Camera** albums cannot be deleted.

Deleted photos and videos will be temporarily moved to the **Recently deleted** album before being permanently deleted after 30 days.

To permanently delete a photo or video manually, touch and hold its thumbnail in the

Recently deleted album, then go to  > **Delete**.

Recover Deleted Photos and Videos

In the **Recently deleted** album, touch and hold to select the items you want to recover, then touch  to restore them to their original albums.


If the original album has been deleted, a new one will be created.


Add Photos and Videos to Favorites

Open a photo or video, then touch .

The item will appear in both its original album and the **My favourites** album.

Hide Albums



 System albums such as **Camera**, **Videos**, **My favourites**, and **Screenshots** cannot be hidden.

From the **Albums** tab, go to  > **Hide albums** and toggle the switches on for albums that you want to hide.

Hidden albums and the photos and videos in them are hidden from view in Gallery.

Block Albums

To prevent third-party app albums from displaying in Gallery, block these albums.

- 1 On the **Albums** tab, touch **Others**.
- 2 Touch an album, and if  is displayed at the top, go to  > **Block**. Move photos and videos you want to block to blocked albums.

Blocked albums cannot be viewed in any apps other than Files.

- 3 To unblock an album, go to **Others**, touch **View blocked albums**, then touch **Unblock** next to the album.



 Only some albums in **Others** can be blocked.

Smart Photo Categorisation

Smart Photo Categorisation

Gallery automatically sorts your photos into categories such as portraits, locations, scenery, and food, so you can quickly find what you're looking for.

Open  **Gallery**, then touch the **Discover** tab to view your photos organised into categories.

To remove a photo from an album, touch and hold to select the photo, then touch  (or  for portraits).

 Not all photos can be removed from the category albums.

View and Set People Albums

Once you have taken a sufficient number of photos, Gallery will automatically create People albums of individuals or groups by identifying faces in your photos. This will happen when your device is charging and the screen is off.

You can name your People albums and set the relationship of individuals with you.

Group photo albums require a specific number of photos that contain 2 to 10 faces that have already been named in People albums.

1 Go to  **Gallery** > **Discover** and view the generated People albums.


2 Touch an album, go to  > **Edit** > **Add name**, then set the name and relationship (such as Baby or Mom).

Once you have finished, you can find a People album by entering the name or relationship in the search bar.



Highlights

Highlights







Gallery automatically creates Highlights albums from your best photos and videos based on time, location, and theme information, and even generates a short video clip so you can instantly relive the good times.

- To start using Highlights, go to **Camera** >  and enable **Location tag**.
- Highlights albums are created automatically when your device is charging, the screen is turned off, and the battery is at least 50% charged. This process may take some time. Highlights albums will not be created if there are fewer than 10 photos or videos in Gallery.


View Highlights Videos

- 1 Go to  **Gallery** > **Highlights** and touch an album.
- 2 Touch  to play the video.



Edit Highlights Videos


- 1 When you are watching a Highlights video, touch the video to select a preset template at the bottom of the screen.
- 2 To make even more customisations, you can:
 - Select a video template: Touch .
 - Edit video clips: Touch  to adjust the video frame or length, or add or delete video clips.
 - Edit background music: Touch  and choose from preset background music or your locally saved music.
 - Add filter effects: Touch  to select a filter. Drag the slider to adjust the filter effect.
 - Edit the intro and outro: Touch  to select an intro and outro. After the preview is complete, touch the intro text to edit its content and style.
- 3 When you are finished, touch  to save the video and follow the onscreen instructions to export it.

Share Highlights Videos


- 1 Go to **Gallery** > **Albums** > **Video Editor**, where you'll find all your exported videos.
- 2 Touch and hold to select the videos you want to share, then touch .

Add or Remove Photos and Videos from Highlights Albums


- 1 On the **Highlights** tab, touch an album.
- 2 You can then:
 - Add photos or videos: Touch , select the items you want to add, then touch .

- Remove photos or videos: Touch and hold to select photos or videos you want to remove, touch , then touch **Move**.

Rename Highlights Albums

- 1** On the **Highlights** tab, touch an album.
- 2** Go to  > **Rename** and enter a new name.

Delete Highlights Albums


- 1** On the **Highlights** tab, touch an album.
- 2** Go to  > **Delete** and touch **Delete**.

Apps

Apps

Apps


Locate an Installed App


Swipe down from the middle of the home screen to show the search bar, and enter the app name. When the app is found, touch  next to its name.

Uninstall an App

You can uninstall an app using either of the following methods:


- Touch and hold the app icon you want to uninstall until your device vibrates, touch **Uninstall**, then follow the onscreen instructions to uninstall the app.

- Go to  **Settings** > **Apps** > **Apps**, touch the app you want to uninstall, then touch **Uninstall**.





 Some pre-installed system apps can't be uninstalled, as uninstalling them may cause system errors.

Manage Background Apps

- 1 Access the recent tasks screen using either of the following methods, depending on the navigation method you are using:


- **Gestures:** Swipe up from the bottom of the screen and hold.
- **Three-key navigation:** Touch .

- 2 On the recent tasks screen, you can:

- Swipe across to view app previews.
- Touch an app preview to access an app.
- Swipe up on an app preview to close an app.
- Swipe down on an app preview to lock it.  will appear at the top of the app preview. Touching  will not close this app.
- Swipe down again to unlock it.  will disappear.
- Touch  to close all apps (except for those you have locked).

Clear the Cache of an App

Delete app cache files to free up storage space.




Go to  **Settings** > **Apps** > **Apps**, select the app for which you want to clear the cache, then go to **Storage** > **Clear cache**.

Contacts


Create and Edit Contact Information

You can create contacts in multiple ways, as well as view and manage your contacts list.




Create Contacts

- 1 Open  **Phone**, select the **Contacts** tab at the bottom of the screen, then touch . If you are creating a contact for the first time, touch **Create new contact** to start adding a contact.
- 2 Touch the camera image to set a profile picture for the contact, enter information such as the name, organisation, and phone number of the contact, then touch .

Import Contacts

- 1 On the **Contacts** screen, go to  > **Settings** > **Import/Export**.
- 2 Select **Import via Bluetooth**, **Import via Wi-Fi Direct**, or **Import from storage**, then follow the onscreen instructions to import contacts.


Scan Business Cards to Add Contacts

- 1 On the **Contacts** screen, go to  > **Scan** or go to **Business cards** > **Scan**.
- 2 Place a business card on a flat surface, adjust the camera so that the contents on the business card are clearly displayed in the viewfinder, then touch  to capture a single or multiple business cards in a row.
- 3 After the photos are taken, your device will automatically identify the contact information. Touch  to save the contact.


You can view the scanned business cards in **Business cards**.

Scan a QR Code to Add a Contact


If a QR code contains contact information, you can scan the QR code to quickly add a contact.

- 1 On the **Contacts** screen, go to  > **Scan** or go to **Business cards** > **Scan**.
- 2 Take a photo of a QR code or select a photo of a QR card from Gallery, and contact information contained in the QR code can be identified and added.


Search for Contacts

- 1 From the **Contacts** screen, go to  > **Settings** > **Display preferences** and touch **All contacts** to display all your contacts.
- 2 Search for contacts using either of the following methods:
 - Swipe down from the middle of the home screen, enter a keyword for the contact you want to find in the search box (such as their name, initials, or email address). You can also enter multiple keywords, such as "John London", to quickly find matching contacts.
 - Enter keywords for the contact you want to find in the search box above the contacts list. Matching results will be displayed below the search box.

Share Contacts



- 1 On the **Contacts** screen, select the contact you want to share, then go to  > **Share contact**.
- 2 Select a sharing method, then follow the onscreen instructions to share the contact.



Export Contacts

- 1 On the **Contacts** screen, go to  > **Settings** > **Import/Export**.
- 2 Touch **Export to storage** and follow the onscreen instructions to export contacts. The exported **.vcf** files are saved in the root directory of your device's internal storage by default. You can open **Files** to view the exported files in the internal storage.




Delete Contacts

Delete contacts using either of the following methods:

- Touch and hold the entry you want to delete, then touch **Delete**.
- On the **Contacts** screen, go to  > **Settings** > **Organise contacts** > **Delete multiple contacts**, select the entries you want to delete, then touch .

To restore deleted contacts, go to  > **Settings** > **Organise contacts** > **Recently deleted**, touch and hold a contact you want to restore, select the check boxes of any others you also want to restore, then touch .




Merge Duplicate Contacts

- 1 Open  **Phone**, select the **Contacts** tab at the bottom of the screen, then touch  > **Settings** > **Organise contacts** > **Merge duplicate contacts**.
- 2 Select duplicate contacts to be merged and touch .



Manage Contact Groups

You can conveniently send emails or messages to multiple contacts by creating and managing contact groups. Your device automatically groups contacts by company, city, and last contact time, but you can also create new groups based on your preferences.



Create a Contact Group

- 1 Open  **Phone**, select the **Contacts** tab at the bottom of the screen, then touch **Groups**.
- 2 Touch , enter the group name, such as "Family" or "Friends", then touch **OK**.
- 3 Follow the onscreen instructions to add contacts to the group, then touch .

Edit a Contact Group

- 1 On the **Groups** screen, select the group you want to edit and touch  to add a new contact.
- 2 Touch  for **Remove members**, **Group ringtone**, **Delete group**, or **Rename**.

Send Group Messages or Emails

On the **Groups** screen, open a group, then touch  to send a message or touch  to send an email.



Delete Contact Groups

On the **Groups** screen, touch and hold the group to be deleted, then touch **Delete**.

Create Personal Information

You can create a business card containing your personal information to share with others. You can also add personal emergency information so you can call for help quickly in an emergency.

Create a Personal Business Card



- 1 Open  **Phone**, select the **Contacts** tab at the bottom of the screen, then touch **My card**.
- 2 Set your profile picture, enter personal information such as your name, work address, and phone number.
- 3 Touch  to automatically create a QR code business card. You can share your business card using the QR code.

Add Emergency Information

- 1 From the **Contacts** screen, go to **My card** > **Emergency information**.
- 2 Touch **ADD** and set your personal, medical, and emergency contact information.

Once you have added emergency contacts and you find yourself in an emergency, access the lock screen for inputting your password, go to **Emergency > Emergency information > Emergency contacts**, and select an emergency contact to make a call.

Erase Contact Traces


- 1 Open  **Phone**, touch the **Contacts** tab at the bottom of the screen, then touch the contact for whom you wish to erase contact traces.
- 2 Go to  > **Erase history** > **Erase** to delete all call and message records for that contact.

Phone

Make a Call

Dial a Number or Select a Contact to Call



Use either of the following methods to make a call:

- Open  **Phone**, enter part of a phone number, the first letter of a contact's name, or the contact's initials to find a contact.
- On the **Phone** screen, touch the **Contacts** tab at the bottom, then select a contact to make a call.

Touch  to end a call.

Use Speed Dial

Once you've set up speed dialling for a contact, you can quickly call that contact with the assigned number key.

Go to  **Phone** >  > **Settings** > **Speed dial**, select a number key, then set a contact for this speed dial number.


Press the Power Button to End a Call

During a call, press the Power button to end the call.



Go to  **Phone** >  > **Settings** > **More** and enable **Power button ends call**.

Set a Call Background



You can set a wallpaper as the call background.

- 1 Go to  **Settings** > **Home screen & wallpaper** > **Wallpaper**.
- 2 Select a picture and set it as the wallpaper.

You can also set a profile picture for a contact to be shown on the call background.

- 1 On the **Phone** screen, touch the **Contacts** tab at the bottom, then select the contact you want to set a profile picture for.
- 2 Touch  and then touch  to set a profile picture for the contact.



Make an International Call

- 1 Contact your mobile carrier to activate and inquire about the international calling service.
- 2 Open  **Phone**, touch the **Contacts** tab at the bottom, then select a contact to make a call.
For numbers that are not in the contacts list, on the **Phone** screen, touch and hold the 0 number key to display +, enter the country code and phone number, then touch  to make an international call.



Manage Call Logs

You can merge the call logs of the same contact or number for a tidier and more concise interface, or delete call logs as required.

Merge Call Logs




- 1 Go to  **Phone** >  > **Settings** > **Merge call log**.
- 2 Select **By contact** and your device will automatically merge the call logs of the same number or contact.

View Missed Calls

- 1 To display all missed calls, open  **Phone**, swipe down on the call log list, then touch the **Missed** tab.
All missed calls are displayed in red in the call log list for you to quickly identify them on the **All** screen.
- 2 Touch  next to a call log to call back or send a message.

Delete Call Logs

Delete call logs using any of the following methods:




- On the **Phone** screen, touch and hold an entry, then touch **Delete entry**.
- On the **Phone** screen, go to  > **Delete entries**, select the entries you want to delete, then touch .
- On the **Phone** screen, swipe left on the entry you want to delete, then touch .

Set a Ringtone for Incoming Calls

You can set your favorite music or a video as the ringtone for incoming calls.




If two SIM cards have been inserted into your device, configure the ringtone separately for SIM 1 and SIM 2.

Set a Music Ringtone


- 1 Go to  **Phone** >  > **Settings** > **Ringtone** or  **Settings** > **Sounds & vibration** > **Phone ringtone**.
- 2 Select a system ringtone, or touch **Music on device** to select a local song as the ringtone.

Set a Video Ringtone

Set a video as the ringtone for incoming calls.

- 1 Go to  **Phone** >  > **Settings** > **Ringtone** or  **Settings** > **Sounds & vibration** > **Phone ringtone**.
- 2 Touch **Video ringtones** and select a video to preview the effect for incoming calls.
- 3 Touch **Apply** to set the video as the ringtone.

Set a Ringtone for a Contact

- 1 Open  **Phone**, touch the **Contacts** tab at the bottom of the screen, then select the contact you want to set a ringtone for.
- 2 On the contact details screen, touch **Ringtone** and select a ringtone.



Use VoLTE to Make Calls

Voice over LTE (VoLTE) is an IP-based data transmission technology that delivers both call and data services over a 4G network.

Once VoLTE is enabled, you can make a call while accessing the Internet. If your device supports dual SIM dual VoLTE, you can receive an incoming call on a SIM card while the other SIM card is being used for a call.



VoLTE also provides you with a faster call connection time and higher quality voice and video calls.


Enable VoLTE

- 1 Contact your mobile carrier to activate the 4G and VoLTE functions for your SIM card. If both the primary and secondary SIM card trays of a dual-SIM device support 4G and VoLTE, 4G and VoLTE can be enabled for both SIM cards.
 - 2 Go to  **Settings** > **Mobile network** > **Mobile data**. In the network settings area of SIM 1 or SIM 2, turn on the **VoLTE calls** switch.
-  This feature may vary depending on your carrier.
 - The 4G network is used as an example here. If your device supports 5G, the operations are the same.
 - 5G is only available in some countries and regions.

Make a Video Call

Video calls are only possible when both parties are using VoLTE-activated devices.

- 1 Open  **Phone**, touch the **Contacts** tab at the bottom of the screen, then select the contact you want to call.
- 2 Touch  to make a video call.





During a voice call, you can also touch  to switch to a video call.

Manage Incoming Calls





You can use the call waiting feature to answer incoming calls when you are already engaged in a previous call. If you cannot answer a call because your device is faulty or the network signal is poor, you can also set call forwarding to forward calls to another number or device.

Answer or Reject an Incoming Call

If you receive a call when the screen is locked:


- Drag  right to answer the call.
- Drag  left to reject the call.
- Touch  to reject the call and reply with an SMS message.
- Touch  to set a callback reminder.



If you receive a call when the screen is unlocked:


- Touch  to answer the call.
- Touch  to reject the call.
- Touch  to reject the call and reply with an SMS message.
- Touch  to set a callback reminder.

Enable Call Waiting



The Call waiting feature lets you answer incoming calls when a call is already in progress by placing the first call on hold.

 This feature requires the support of your mobile carrier. For details, contact your carrier.

Go to  **Phone** >  > **Settings**. Under the SIM card you wish to enable call waiting on, go to **More** > **Call waiting**.


 This feature may vary depending on your carrier.


Answer a New Incoming Call During a Call


- 1 When you receive an incoming call when you are already engaged in a previous call, touch  to answer it.
- 2 Touch  or touch a held call in the call list to switch between the two calls.

Enable Call Forwarding


After the Call forwarding feature is enabled, calls that meet set conditions will be automatically transferred to a specified phone number.


 This feature requires the support of your mobile carrier. For details, contact your carrier.

- 1 On the **Phone** screen, go to  > **Settings**, and touch **Call forwarding**.
If your phone has two SIM cards, configure separate settings for SIM 1 and SIM 2.
- 2 Select and enable a forwarding method, then enter and confirm the target number.

 This feature may vary depending on your carrier.

Disable Call Forwarding






- 1 On the **Phone** screen, go to  > **Settings**, and touch **Call forwarding** under the SIM card you wish to disable call forwarding on.
- 2 Select the forwarding mode that you wish to disable and disable it.

 This feature may vary depending on your carrier.

Filter and Block Spam Calls






Set different block rules to block sales, fraud, and other kinds of spam calls.

Filter Spam Calls

- 1 Go to  **Phone** >  > **Blocked** >  and set the block rules.
Alternatively, go to  **Optimiser** > **Blocked** >  to set the block rules.
- 2 Touch **Call block rules** and toggle on the switches of corresponding block rules.

Block Incoming Calls from Specific Numbers

You can block incoming calls from specific numbers using either of the following methods:

- Go to  **Phone** >  > **Blocked** >  > **Blocklist**, touch , then add the phone numbers you want to block.
- On the **Phone** screen, touch the **Contacts** tab at the bottom, touch the contact you want to block, then go to  > **Block contact**.


Set Whether to Receive Notifications for Blocked Calls

Go to  **Phone** >  > **Blocked** >  > **Receive notifications** and set whether to receive notifications for blocked calls.

Emergency SOS and Calls

Use Emergency SOS

If you encounter an emergency, you can quickly and secretly send an SOS message to your emergency contacts.


- 1 Enable GPS and allow the Emergency SOS feature to access your location.
- 2 Go to  **Settings** > **Security** > **Emergency SOS**, enable **Also send SOS message**, then set your emergency contacts.


Once you have enabled the Emergency SOS feature, if you encounter an emergency, press the Power button five times in quick succession and your device will automatically send a message with your current location to your emergency contacts.

Once the message is sent, your device will bring up the emergency call screen, from which you can quickly call an emergency service or one of your emergency contacts.

Make Emergency Calls




In the event of an emergency, you can make emergency calls directly from the lock screen of your device even if there is no signal.

 The emergency call feature is subject to local regulations and individual mobile carriers. Network issues or other types of interference may lead to emergency calls not working.

- 1 From the lock screen, access the screen for inputting your password, and touch **Emergency**. If you are in an area with a good signal and your device has an Internet connection, it will automatically obtain your location and display it on the screen.
- 2 Enter your local emergency number and touch  to call the number. Alternatively, touch **Emergency information** and select an emergency contact to call.

Make Operations During a Call

During a call, an in-call menu will be displayed.

- Touch  to enable hands-free mode.
- Touch  to start another call (only available once three-way calling has been activated). This feature requires the support of your mobile carrier. For details, contact your carrier.
- Touch  to use the dialler.
- During a call, you can hide the call screen and access other apps by returning to the previous screen or home screen using the current navigation mode.
To return to the call screen, touch the green bar on the status bar.



- Touch  to end the call.

Use Voicemail

Divert calls to your voicemail when your device is switched off or when there is no cellular coverage. Callers can leave a voice message which you can listen to later.

This feature requires service support from your mobile carrier. Contact your mobile carrier for details.

Enable Voicemail

- 1 Go to  **Phone** >  > **Settings** > **More**.
If your phone has two SIM cards, configure separate settings for SIM 1 and SIM 2.
- 2 Go to **Voicemail** > **Voicemail number**, enter the voicemail number obtained from your carrier, and touch **OK**.

Listen to a Voicemail Message




Touch and hold the 1 key on the dialler and then enter your voicemail number.

Calendar



Add and Manage Events

Events help you plan and manage activities in your daily life and work, such as attending company meetings, arranging social get-togethers, and making credit card repayments. You can add events and set reminders to help you arrange your schedule in advance.

Create an Event

- 1 Open  **Calendar** and touch .
- 2 Enter the details of the event, such as the title, location, and start and end times.
- 3 Touch **Add reminder** to set the reminder time for the event.
- 4 Touch  to save the event.


Import Meeting Reminders

- 1 Go to  **Calendar** >  > **Manage accounts**.
- 2 Touch **Add account**, then follow the onscreen instructions to add your work emails (from your Exchange account) to the calendar to see meeting reminders.

Search for Events



- 1 On the **Calendar** screen, touch .
- 2 Enter keywords of your event in the search box, such as the title and location.

Share an Event

- 1 On the **Calendar** screen, touch an event on the calendar or under the schedule.
- 2 Touch  and follow the onscreen instructions to share the event using whichever method you prefer.

Delete Events



You can delete events using the following methods:

- On the **Calendar** screen, touch the event to be deleted and touch .
- On the **Schedule** screen, touch and hold an event, select the events you want to delete, then touch .

Set a Calendar Notification



Set the calendar notification type according to your requirements. You can set status bar notifications, banner notifications, sound notifications, and more.

You can also change the default reminder time to control when your device will send you a reminder.

- 1 Go to  **Calendar** >  > **Settings**.
- 2 In the reminder settings, set **Default reminder time** and **Reminder time for all-day events**.
- 3 Touch **Notifications** and enable **Allow notifications**. Then follow the onscreen instructions to set a notification type.

Customise the Calendar View

Set the start day of the week, whether or not to show week numbers, and more in the calendar view settings.

- 1 Go to  **Calendar** >  > **Settings**.
- 2 Set the start day of the week, whether or not to show week numbers, and so on.

Set Alternate Calendars

Set the Calendar to display other calendars as well, such as the Chinese lunar calendar or the Islamic calendar.

Go to  **Calendar** >  > **Settings** > **Alternate calendars** and select another calendar.

View National/Regional Holidays

View national/regional holidays in the calendar to help plan your travel.

- 1 Go to  **Calendar** >  > **Settings** > **National/Regional holidays**.




- 2 Turn on the switch of a country/region, and your device will automatically download holiday information for that country/region and display it in the Calendar.

Clock

Alarm

You can set alarms to play a sound or vibrate at specific times.

Set an Alarm

- 1 Go to  **Clock > Alarm**, touch , and set a time.
- 2 Select a sound for the alarm. The sound will play when you select it. You can press the Volume buttons to adjust its volume.
- 3 Set the following options according to your preferences:
 - Repeat
 - Vibrate
 - Ring duration
 - Snooze duration
 - Label
- 4 When you are finished, touch .

Modify or Delete an Alarm

Touch an existing alarm to modify or delete it.

Snooze an Alarm

If you don't want to get up when an alarm rings, simply touch the snooze button or press the Power button.

The snooze length is set when creating the alarm.




Turn Off an Alarm

When an alarm rings, swipe left or right on the button that appears at the bottom of the screen to turn it off.

Timer and Stopwatch

You can use the timer to count down from a specified time. You can also use the stopwatch to measure the duration of an event.

Timer



Go to  **Clock > Timer**, set the duration of time, and touch  to start the timer. To stop it, touch .

Stopwatch

Go to  **Clock > Stopwatch**, and touch  to start the stopwatch. To stop it, touch .


View the Time in Cities Worldwide


Use **Clock** to see the local time in different time zones around the world.

Go to  **Clock > World clock**, touch , and enter the name of a city or select one from the list of cities.

Display Dual Clocks on the Lock Screen

When you are away from your home time zone, use **Dual clocks** to display the time of both your home city and current location on the lock screen.

Go to  **Settings > System & updates > Date & time**, enable **Dual clocks**, and set a **Home city**. The time of your home city and current location will now both display on the lock screen.

 Only one clock will display on the lock screen if your current location is in the same time zone as your home city.

Notepad






Manage Your Notepad

You can sort your Notepad items by category and put them into different folders, delete unwanted items, and share items with other people.

When viewing a list of items or an individual item in Notepad, touch the status bar at the top of the screen to quickly return to the first item or the beginning of the item you are viewing.

Create a Note




You can create notes to record your thoughts and inspirations.

- 1 Go to  **Notepad > Notes**, then touch .
- 2 Enter the title and content of the note.
- 3 Touch  to insert a picture into the note as required. Touch and hold the picture, then drag it to the desired position in the note.
- 4 If you want to organise your notes for easier access and viewing, touch  to add a tag to your note after finishing it.
- 5 Touch  to save the note.

Create To-Dos

You can create to-dos with a set time to remind you to complete them.



If you set a time, your device will send you a reminder notification at the specified time.

- 1 Go to  **Notepad** > **To-dos**, then touch .
- 2 Enter your to-do.
- 3 Touch , set a reminder time, then touch **OK**.
- 4 Touch **Save**.

Sort Notepad Items by Category


Categorise notepad items to make them easier to find. Notes in different categories are displayed in different colours.

You can sort notepad items using either of the following methods:

- On the **All notes** or **All to-dos** screen, swipe left on an item, touch , then select a category.
- Touch and hold a note or to-do, select the ones you want to classify under the same category, then touch  to select a category.



Share Notepad Items


You can share your Notepad items as text files or images.

On the **All notes** or **All to-dos** screen, touch the item to be shared, touch , then follow the onscreen instructions to share it.

Delete Notepad Items





You can delete notepad items using either of the following method:

- On the **All notes** or **All to-dos** screen, swipe left on a note or to-do, then touch  to delete it.
- Touch and hold a note or to-do you want to delete, select or drag over the check boxes of any other notes or to-dos you want to delete as well, then touch .


To restore a deleted Notepad item, touch **All notes** or **All to-dos**, select the item you want to restore in **Recently deleted**, then touch .




Recorder

Recorder




- 1 In the **Tools** folder, open  **Recorder**, and touch  to start a recording.
 - 2 During a recording, you can touch  to add a tag.
 - 3 When you are finished, touch  to stop recording.
 - 4 You can also touch and hold a recording, then share, rename, or delete it.
- Recordings are saved under **Files** > **Categories** > **Internal storage** > **Sounds**.

Play a Recording



Recording files are listed on the  **Recorder** home screen. Touch a recording to play it. On the recording playback screen, you can:

- Touch  to skip the muted parts.
- Touch  to adjust the playback speed.
- Touch  to add a tag.
- Touch a tag to rename it.

Edit a Recording

- 1 On the  **Recorder** home screen, touch a recording.
- 2 Touch  to display the waveform of the recording.
- 3 Drag the start and end bars to adjust the clip length. Pinch your fingers on the waveform to zoom in or out to adjust the clip length more precisely.
- 4 Touch  and select **Keep selected part** or **Delete selected part**.

Share Recordings


- 1 On the  **Recorder** home screen, touch the recording you want to share to play it.
- 2 Go to  > **Share**.
- 3 Select your preferred sharing method and follow the onscreen instructions to share the recording.

Email

Add Email Accounts


Add your email account in **Email** and you can use your device for convenient email access at any time.

Add a Personal Email Account

- 1 Open  **Email** on your device and select from the available mailbox providers or touch **Other**.
- 2 Enter the email address and password, touch **Sign in**, and follow the onscreen instructions to configure the server settings. The system will automatically connect to the server and check the server settings.

Add an Exchange Account






Microsoft Exchange enables digital messaging within a company. If your company mailbox uses the Exchange server, you can log in to your company email account on your device.

- 1 Contact the company email server administrator to obtain the domain name, server address, port number, and security type.
- 2 Open  **Email**, and select **Exchange**.
- 3 Enter the email address, user name, and password.
- 4 Touch **Manual setup**. On the **Account setup** screen, set parameters such as the email domain name, server address, port number, and security type.
- 5 Touch **Next**, then follow the onscreen instructions to complete the configuration. The system will automatically connect to the server and check the server settings.


Send Emails

Select an email account and write emails to send them to the recipients' email addresses.

Send an Email




- 1 Open  **Email**, then touch .
- 2 Enter the recipient's email address, or touch  to select a contact or group, then touch .
- 3 Add the addresses of any recipients to whom you wish to CC or BCC the email. If you have more than one email account, you will also need to select the email address you wish to send the email from.
- 4 Write the email and enter the subject, then touch .

Save an Email as a Draft

On the **Compose** screen, enter the recipient's email address, subject, or email content, and touch  to save the email as a draft.



Go to **Inbox** > **Show all folders** > **Drafts** to view draft emails.

Reply to an Email



- 1 On the **Inbox** screen, open the email you wish to reply to.
- 2 Touch  to reply to just the email sender, or touch  to reply to everyone on the thread.
- 3 After writing your reply, touch .

Set Encryption for Outgoing Emails

You can encrypt outgoing emails to protect your confidential information. Encrypted emails can be viewed only by recipients who have the required digital certificates, ensuring information security.



- 1 Apply for and install a digital certificate.
 -  You need to apply for a digital certificate from a trusted third-party certificate authority (CA) before installing it. The processing procedure varies between different CAs. For details, refer to the relevant CA website.
- 2 From the **Inbox** screen, go to  > **Settings**.
- 3 Touch the account you want to set encryption for, touch **Email encryption**, then enable **Encrypt outgoing emails**.
- 4 If the certificate has been installed, select **Encryption certificate** and set **Encryption algorithm** according to your preferences.
If no certificate has been installed, enable **Send encrypted emails without installing certificates**.

Set Automatic Replies for an Exchange Account

- 1 Go to  **Email** >  > **Settings**.
- 2 Select the Exchange account you want to set automatic replies for, touch **Automatic replies**, and turn on the **Automatic replies** switch.
- 3 Set the time or content of the auto reply, then touch **Done**.

Set Email Notifications



Set a notification mode for your emails based on your needs.

- 1 Go to  **Email** >  > **Settings** > **General** > **Notifications** and enable **Allow notifications**.
- 2 Select the email account you want to set notifications for, turn on the **Allow notifications** switch, then select a notification mode.

View and Manage Emails

Receive, view and manage your emails in the inbox.

View an Email


- 1 Open  **Email**, then swipe down on the **Inbox** screen to refresh the email list.
If you have multiple email accounts, touch **Inbox** and select the email account you want to view.
- 2 Open an email, then view, reply to, forward, or delete the email.
If you are notified about an important event in an email, touch  > **Add to calendar** to import the event into your calendar.
- 3 Swipe left or right to view the next or previous email.

Organise Emails by Subject

On the **Inbox** screen, go to  > **Settings** > **General**, then enable **Organise by subject**.

Add an Email Contact to a Group


You can create email groups to communicate more efficiently.

- 1 On the **Inbox** screen, open an email, and touch **Add to group**.
- 2 Choose to add the email sender or recipient to the group, and touch **OK**.
- 3 On the group selection screen, select an existing group, then touch  to save the contact in the group.
Alternatively, touch **Create group**, enter the group name, then touch **Save**.

Once you have created a group, you can select the group from the recipient drop-down list to send emails to group members.

Sync Emails


After automatic email syncing is enabled, the emails on your device will be automatically synced with those on the email server.

- 1 On the **Inbox** screen, go to  > **Settings**.
- 2 Touch the account you wish to sync emails for, then turn on the **Sync Email** switch.
- 3 Touch **Sync frequency** to set the automatic syncing period.

Search for an Email

On the **Inbox** screen, touch the search box, then enter keywords such as the subject or content of the email.



Delete Emails

On the **Inbox** screen, touch and hold the email to be deleted, drag over the check boxes of any other emails you want to delete, then touch .

Manage Email Accounts

You can add multiple email accounts so you can manage them at the same time.


Add Email Accounts

- 1 Go to  **Email** >  > **Settings** > **Add account**.
- 2 Select an existing email service provider or touch **Other**, then follow the onscreen instructions to add an email account. Repeat for each of the accounts you wish to add.


Switch Between Email Accounts

On the **Inbox** screen, touch **Inbox** and select the email account you wish to use.

Change Account Name and Signature

On the **Inbox** screen, go to  > **Settings** and select an account. You can then set or change the **Account name**, **Signature**, and **Default account**.

Log Out of an Email Account



On the **Inbox** screen, go to  > **Settings**, select an account, and touch **Remove account**.

Manage VIP Contacts





Important email contacts can be added as VIP contacts. Emails from VIP contacts will be automatically stored in the VIP inbox.

Add a VIP Contact

You can add VIP contacts using either of the following methods:

- Go to  **Email** >  > **Settings** > **VIP contacts**. On the **VIP list** screen, go to **Add** > **Create** or touch **Add from contacts**, then follow the onscreen instructions.
- Open an email, touch the account name of the sender or receiver, then touch **Add to VIP list**.

Delete a VIP Contact

- 1 Go to  **Email** >  > **Settings** > **VIP contacts**.
- 2 On the **VIP list** screen, touch .
- 3 Select the VIP contact to be deleted, then touch .


Calculator

Calculator





Use the calculator on your device to perform basic mathematical calculations and for calculating exponential, logarithmic, and trigonometric functions.

Use the Basic Calculator

You can open the calculator using either of the following methods:

- Swipe down from the middle of the home screen to display the search box. Search for **Calculator**, and the first result will be the preinstalled **Calculator** app.
- Find **Calculator** in the **Tools** folder.
- Swipe up from the bottom of the lock screen to display the shortcut panel, then touch  to open the calculator.



Copy, Delete, or Clear Numbers


- Copy a calculation result: Touch and hold the calculation result, touch **Copy**, then paste the result somewhere else, such as in a note or message.
- Delete the last digit: Touch .
- Clear the display: Touch . You can also touch  to clear the display after touching  to complete the calculation.

Torch

Torch

You can turn on the torch using either of the following methods:

- Swipe down from the status bar to open the notification panel, and touch  to turn the torch on or off.
- Swipe up from the bottom edge of the lock screen to display the shortcut panel, and touch  to turn the torch on or off.

When turned on, a notification indicating that the torch has been turned on will be displayed on the lock screen. Touch  to turn off the torch.






Mirror

Mirror

You can use your device as a mirror to check how you look.

Go to **Tools > Mirror**. You can then:

- Zoom in or out: Drag the zoom slider at the bottom. You can also touch the screen twice to zoom in and touch it twice again to restore the original view.


- Save the image: Touch the screen to pause on the current image. Touch the screen again to resume. When the image is paused, touch  to save the image. You can find the saved image in **Gallery**.
- Adjust mirror brightness: Touch  or  at the top of the screen.
- Fog up the screen: Touch  and enable **Blow**. Then blow air into the microphone so that the screen fogs up. Wipe the screen to clear the fog.
- Change the mirror frame: Touch  to switch to a different frame.
- Create a broken mirror effect: Touch and hold the screen to "break" the mirror, complete with a sound effect. Touch the screen again to "fix" the mirror.

App Twin

App Twin

App Twin enables you to log in to two WeChat accounts simultaneously without the hassle of having to constantly switch between them, allowing you to keep your work and private lives separate.

 **App Twin** will only work with certain apps.

- 1 Go to  **Settings** > **Apps** > **App Twin**, and turn on the switch for the app you want to create a twin of.
- 2 Two icons for the same app will display on the home screen for you to log in to your separate accounts simultaneously.
- 3 To disable App twin, touch and hold the twinned version of the app, then touch **Delete**. All the data of the twin app will be deleted.


Quickly Access Frequently Used App Features


Quickly Access Frequently Used App Features

You can access frequently used features of certain apps from app icons on the home screen, and even add shortcuts for these features to the home screen.

Quickly Access Frequently Used App Features

Touch and hold an app icon until a pop-up menu is displayed. Then touch a frequently used feature to access it.

For example, touch and hold the  icon, then touch a shooting mode from the pop-up menu to access it.

-  If no pop-up menu is displayed after you touch and hold an app icon, the app does not support this feature.


Add Frequently Used App Features to the Home Screen

Touch and hold an app icon on your home screen to bring up the pop-up menu. Touch and hold the desired feature and drag it to your home screen to create a shortcut.

Optimizer

Cleanup

You can use **Cleanup** in **Optimiser** to scan for redundant or large files, such as app residue, unwanted installation packages, WeChat data, and more. Once detected, you can choose whether or not to delete files as suggested.

- 1 Open  **Optimiser**, then touch **Cleanup**.
- 2 When the scan is complete, touch **Clean up** after each item and delete any files you don't need.

Clean Up Duplicate Files

Optimiser can identify duplicate files on your device.

On the **Cleanup** screen, touch **Duplicate files**, then select unwanted files to delete them.

Manage Data Usage

Open  **Optimiser**, then touch **Data usage** to view data usage and manage network access.

View and Manage High Data Consumption Apps

- 1 You can find out how much data your apps are using in comparison to each other by going to **Data usage this month** on the Data usage screen.
- 2 Touch a high data consumption app to set mobile data, roaming data, or background data usage limits for it.

View and Set the Network Access Permission of an App

On the Data usage screen, touch **Network access**, then change the settings for apps that consume a large amount of data (such as video streaming apps) so they can only be used when you are connected to a Wi-Fi network.

Enable or Disable Smart Data Saver

Enable Smart data saver to prevent apps from using mobile data in the background.

- 1 On the Data usage screen, touch **Smart Data Saver**, then enable it. The  icon will then display on the status bar.

- 2 If you want to allow unrestricted access to data for some apps even when they are running in the background, toggle on the switches for these apps.

Add Mobile Data Usage Reminders






Add data plans for your SIM cards and usage reminders in Optimiser to keep you informed of your data consumption.

- 1 On the data usage screen, go to **More data settings** > **Monthly data limit** and follow the onscreen instructions to add a data plan.
- 2 On the **More data settings** screen, touch **Usage reminders**. From there, you can set whether a notification will be sent or if mobile data will be disabled once the monthly data limit or roaming data limit has been topped.
- 3 On the **More data settings** screen, you can set whether to show data used when the screen is locked.

Filter and Block Spam Calls






Set different block rules to block sales, fraud, and other kinds of spam calls.

Filter Spam Calls

- 1 Go to  **Phone** >  > **Blocked** >  and set the block rules.
Alternatively, go to  **Optimiser** > **Blocked** >  to set the block rules.
- 2 Touch **Call block rules** and toggle on the switches of corresponding block rules.

Block Incoming Calls from Specific Numbers

You can block incoming calls from specific numbers using either of the following methods:

- Go to  **Phone** >  > **Blocked** >  > **Blocklist**, touch  , then add the phone numbers you want to block.
- On the **Phone** screen, touch the **Contacts** tab at the bottom, touch the contact you want to block, then go to  > **Block contact**.

Set Whether to Receive Notifications for Blocked Calls


Go to  **Phone** >  > **Blocked** >  > **Receive notifications** and set whether to receive notifications for blocked calls.

Filter and Block Spam Messages




Set different block rules, such as your blocklist, to block sales, fraud, and other kinds of spam messages.

Block Spam Messages





Go to  **Messaging** >  > **Blocked** >  and set block rules.

You can also go to  **Optimiser** > **Blocked** >  to set block rules.




Block Messages from Specific Numbers

- 1 Go to  **Messaging** >  > **Blocked** >  > **Blocklist**.
- 2 Touch  and add the numbers you want to block. SMS and MMS messages sent by these numbers will all be blocked.

Block Messages Containing Specific Keywords


- 1 Go to  **Messaging** >  > **Blocked** >  > **Keyword blocklist**.
- 2 Touch  and add the keywords to be filtered. All messages containing these keywords will be blocked.

Set Whether to Receive Notifications for Blocked Messages

Go to  **Messaging** >  > **Blocked** >  > **Receive notifications** and set whether to receive notifications when messages are blocked.

One-Touch Optimisation

Use the **OPTIMISE** feature of **Optimiser** to keep your device in an optimal state.




- 1 Open  **Optimiser** and touch **OPTIMISE**.
- 2 Results and recommendations will be displayed once the optimisation is complete.


Phone Clone

Phone Clone




Phone Clone lets you quickly and seamlessly move all the basic data (including contacts, calendar, images, and videos) from your old device to your new device.


Clone Data from an Android Device

- 1 On your new device, open  **Phone Clone**. Alternatively, go to  **Settings** > **System & updates** > **Phone Clone**, touch **This is the new phone**, then touch **Huawei** or **Other Android**.
- 2 Follow the onscreen instructions to download and install **Phone Clone** on your old device.
- 3 On your old device, open  **Phone Clone** and touch **This is the old phone**. Follow the onscreen instructions to connect your old device with your new device by scanning a code or connecting manually.
- 4 On your old device, select the data you want to clone, then touch **Transfer** to start cloning.

 Phone Clone is only available on devices running Android 4.4 or later.


Clone Data from an iPhone or iPad

- 1 On your new device, open  **Phone Clone**. Alternatively, go to  **Settings > System & updates > Phone Clone**, touch **This is the new phone**, then touch **iPhone/iPad**.
- 2 Follow the onscreen instructions to download and install **Phone Clone** on your old device.
- 3 On your old device, open  **Phone Clone** and touch **This is the old phone**. Follow the onscreen instructions to connect your old device with your new device by scanning a code or connecting manually.
- 4 On your old device, select the data you want to clone, then follow the onscreen instructions to complete the data cloning.

 Phone Clone is only available on devices running iOS 8.0 or later.

Tips

Tips

 **Tips** provides you with an abundance of information so you can quickly familiarise yourself with your device and make the best use of it. In **Tips**, you can also find a full set of user guides for more detailed instructions.


- Vividly depicted cards: Browse through the easy-to-read cards with a short clip or image to quickly get to grips with all the most useful features on your device. The cards are categorised so you can jump directly to a category you are interested in.
- User guides: Find detailed instructions in the comprehensive user guides.
- Try out features: A **Try now** button is available in certain cards for you to try out the feature immediately.

Settings

Search for Items in Settings

Search for Items in Settings

Tired of trudging through layers of settings? Just search for them using the search box.


- Swipe down from the middle of the screen to display the search box. Enter the name of a setting to obtain search results.
- Open  **Settings**, and enter the name of a setting in the search box at the top of the screen, to obtain search results.


Wi-Fi

Connect to a Wi-Fi Network

Connecting to the Internet over Wi-Fi is an effective way to save mobile data. You can also enable Wi-Fi security monitoring to avoid risky hotspots and ensure safe Internet access.

Connect to a Wi-Fi Network



 Be extra careful when connecting to a free public Wi-Fi hotspot to avoid security risks and economic loss resulting from the leakage of your personal data.


- 1 Go to  **Settings** > **Wi-Fi**, and enable **Wi-Fi**.
- 2 Connect to a Wi-Fi network on the **Wi-Fi** screen using either of the following methods:
 - Select a Wi-Fi network to connect to under **Available networks**. A password is required for encrypted networks.
 - To manually add a Wi-Fi network, scroll down to the bottom of the screen, touch **Add network**, and enter the SSID and password as prompted to complete the connection.

The  icon displayed on the status bar indicates that the device is connected to Wi-Fi.

Wi-Fi Direct

You can use Wi-Fi Direct to transfer data between Huawei devices. Wi-Fi Direct can transfer bigger files more quickly than Bluetooth, without having to pair the devices.

- 1 On the receiving device, go to  **Settings** > **Wi-Fi** and enable **Wi-Fi**.
- 2 Go to **More settings** > **Wi-Fi Direct** to start searching for nearby devices that have Wi-Fi Direct enabled.
- 3 On the sending device, touch and hold to select the files you want to share, touch , and select **Wi-Fi Direct**.

 These steps may be different if you are sharing files directly from an app.

4 Touch the icon of the receiving device to establish a connection, then share the files.

5 On the receiving device, accept the Wi-Fi Direct transfer request.

To view the received files, open **Files**, then go to **Internal storage > Wi-Fi Direct** on the **Categories** tab.

Wi-Fi+

Once Wi-Fi+ is enabled, when your device detects a Wi-Fi network that it has previously connected to or that is free, it will automatically enable Wi-Fi and connect to the network. Your device will also evaluate the stability of Wi-Fi networks and switch to mobile data when the Wi-Fi signal is poor. Please note, this may incur extra charges.

1 Go to  **Settings > Wi-Fi**.

2 Go to **More settings > Wi-Fi+** and enable or disable **Wi-Fi+**.

Bluetooth



Bluetooth Basics

You can connect your device to Bluetooth headsets, speakers, and car kits. You can also use Bluetooth to share data between your device and other devices.

Make sure your device is within 10 m (about 33 ft.) of other Bluetooth devices.

Enable or Disable Bluetooth

You can enable or disable Bluetooth in either of the following ways:

- Swipe down from the status bar to open the notification panel, then touch  to enable or disable **Bluetooth**. Touch and hold the switch to enter the **Bluetooth** settings screen.
- Go to  **Settings > Bluetooth**, then enable or disable **Bluetooth**.

Set a Bluetooth Name

Set a Bluetooth name for your device to easily identify it during connection.

1 On the **Bluetooth** settings screen, toggle the **Bluetooth** switch on.


2 Touch **Device name**, enter a name, then touch **OK**.

Pair with a Bluetooth Device

1 Enable Bluetooth on the target device and set it to discoverable. For detailed instructions, refer to the device's user guide.



2 From your device, access the **Bluetooth** settings screen, and enable **Bluetooth** to have your device automatically search for nearby Bluetooth devices.

- 3 From the list of **Available devices**, select the one you want to pair your device with, and follow the onscreen instructions to complete pairing.


On the **Bluetooth** settings screen, touch  to view tips for connecting various Bluetooth devices.

Transfer Files via Bluetooth

You can use Bluetooth to transfer videos, pictures, contacts, and more to another device provided that both devices are within the effective Bluetooth range.



- 1 Pair the sending and recipient devices via Bluetooth.
- 2 On the sending device, touch and hold a file, select the files you want to share, touch , and select **Bluetooth**.
 Operations may vary if you are sharing files from apps directly.
- 3 Touch the Bluetooth name of the recipient device to start sharing.
- 4 On the recipient device, accept the Bluetooth transfer request.

Unpair a Bluetooth Device

- 1 On the **Bluetooth** settings screen, enable the **Bluetooth** switch.
- 2 In the list of **Paired devices**, touch  next to the name of the device you wish to unpair, then touch **Unpair**.

Mobile Data

Connect to Mobile Data


- 1 Make sure that mobile data is available on your SIM card.
- 2 Connect to mobile data using either of the following methods:
 - Swipe down from the status bar to open the notification panel, then swipe down further to show all shortcut switches. Touch  to enable **Mobile data**.
 - Go to  **Settings** > **Mobile network** > **Mobile data** and enable **Mobile data**.

To conserve battery power and reduce data usage, disable the mobile data service when you don't need it.

Manage SIM Cards

You can enable or disable SIM cards and name them for easier identification.

Enable or Disable a SIM Card

Go to  **Settings > Mobile network > SIM management**, and turn on or off the switch for SIM 1 or SIM 2 according to your preferences.

Once disabled, a SIM card cannot be used for calling, messaging, or accessing the Internet.


Name Your SIM Card

You can name your SIM cards for easier identification and management. For example, you could mark one SIM card as "Work" and the other as "Personal".


Go to  **Settings > Mobile network > SIM management** and touch  to edit the SIM card name.

Configure Dual SIM Settings

If your device has two SIM cards inserted, you can set one as the default mobile data SIM and the other as the default calling SIM, or set call forwarding between the two SIM cards.

 This feature applies to dual-SIM devices only.


Set a Default Mobile Data and a Default Calling SIM

Go to  **Settings > Mobile network > SIM management** and set SIM 1 or SIM 2 as the default mobile data or default calling SIM.

Enable Call Forwarding Between SIMs

After enabling call forwarding between two SIM cards, incoming calls to an unavailable SIM card will be forwarded to the other one.


 This feature requires the support of your mobile carrier. For details, contact your carrier.

- 1 Go to  **Settings > Mobile network > SIM management > Call forwarding between SIMs**.
- 2 Select a call forwarding mode and turn on the corresponding switch.
Call forwarding between SIMs is enabled when both switches are on.

Personal Hotspot




Once **Personal hotspot** has been enabled, you can share your mobile data your device is currently connected to with other devices.

Share Your Network Connection via Personal Hotspot


- 1 Go to  **Settings > Mobile network > Personal hotspot**.
- 2 Set **Device name** and **Password**.
- 3 Enable **Personal hotspot** and your device will share your mobile data or the Wi-Fi network you are currently connected to with other devices.

- 4 In the case of mobile data, you can set a mobile data limit for a single session. Go to **More > Data limit** and set the limit.
When this limit has been reached, your device will automatically disable the hotspot.

Share Your Network Connection via Bluetooth

- 1 Go to  **Settings > Bluetooth**, enable **Bluetooth**, select a device, then follow the onscreen instructions to complete pairing.
- 2 Go to  **Settings > Mobile network > Personal hotspot > More**, and enable **Bluetooth tethering**.
- 3 On the **Bluetooth** settings screen of the paired device, touch  next to your device name, then enable **Internet access** to establish an Internet connection and share your network connection.

Share Your Network Connection via USB

- 1 Use a USB cable to connect your device to a computer.
- 2 On your device, go to  **Settings > Mobile network > Personal hotspot > More** and enable **USB tethering** to share your mobile data or Wi-Fi network.



Use VoLTE to Make Calls

Voice over LTE (VoLTE) is an IP-based data transmission technology that delivers both call and data services over a 4G network.

Once VoLTE is enabled, you can make a call while accessing the Internet. If your device supports dual SIM dual VoLTE, you can receive an incoming call on a SIM card while the other SIM card is being used for a call.



VoLTE also provides you with a faster call connection time and higher quality voice and video calls.


Enable VoLTE

- 1 Contact your mobile carrier to activate the 4G and VoLTE functions for your SIM card. If both the primary and secondary SIM card trays of a dual-SIM device support 4G and VoLTE, 4G and VoLTE can be enabled for both SIM cards.
- 2 Go to  **Settings > Mobile network > Mobile data**. In the network settings area of SIM 1 or SIM 2, turn on the **VoLTE calls** switch.
 -  This feature may vary depending on your carrier.
 - The 4G network is used as an example here. If your device supports 5G, the operations are the same.
 - 5G is only available in some countries and regions.

Make a Video Call

Video calls are only possible when both parties are using VoLTE-activated devices.

- 1 Open  **Phone**, touch the **Contacts** tab at the bottom of the screen, then select the contact you want to call.
- 2 Touch  to make a video call.

During a voice call, you can also touch  to switch to a video call.

Manage Data Usage

Open  **Optimiser**, then touch **Data usage** to view data usage and manage network access.

View and Manage High Data Consumption Apps


- 1 You can find out how much data your apps are using in comparison to each other by going to **Data usage this month** on the Data usage screen.
- 2 Touch a high data consumption app to set mobile data, roaming data, or background data usage limits for it.

View and Set the Network Access Permission of an App

On the Data usage screen, touch **Network access**, then change the settings for apps that consume a large amount of data (such as video streaming apps) so they can only be used when you are connected to a Wi-Fi network.

Enable or Disable Smart Data Saver

Enable Smart data saver to prevent apps from using mobile data in the background.

- 1 On the Data usage screen, touch **Smart Data Saver**, then enable it. The  icon will then display on the status bar.
- 2 If you want to allow unrestricted access to data for some apps even when they are running in the background, toggle on the switches for these apps.

Add Mobile Data Usage Reminders


Add data plans for your SIM cards and usage reminders in Optimiser to keep you informed of your data consumption.

- 1 On the data usage screen, go to **More data settings** > **Monthly data limit** and follow the onscreen instructions to add a data plan.
- 2 On the **More data settings** screen, touch **Usage reminders**. From there, you can set whether a notification will be sent or if mobile data will be disabled once the monthly data limit or roaming data limit has been topped.
- 3 On the **More data settings** screen, you can set whether to show data used when the screen is locked.

Enable Data Roaming

Once you have activated the international roaming service, you can enable this feature to use mobile data when traveling in a different country or region.

- This feature requires the support of your mobile carrier. For details, contact your carrier.
- Charges may apply when using the international roaming service. For details about how data roaming fees are charged, contact your carrier.

Go to  **Settings** > **Mobile network** > **Mobile data**. Under the SIM card for which you wish to enable the data roaming feature, enable **Data roaming**.



If your phone has two SIM cards, configure separate settings for SIM 1 and SIM 2.

More Connections

Airplane Mode

When taking a flight, you can enable Airplane mode if required to do so by the airline. In Airplane mode, your device will not be able to make calls, send or receive SMS messages, or use mobile data, but all other functions will be available.

You can enable or disable Airplane mode using either of the following methods:

- Swipe down from the status bar to open the notification panel, then swipe down again to display all shortcuts. Touch  to enable or disable **Airplane mode**.
- Go to  **Settings** > **Mobile network**, and enable or disable **Airplane mode**.

When Airplane mode is enabled, Wi-Fi and Bluetooth will automatically be disabled. You can re-enable them if allowed to do so by the airline.



NFC

Near Field Communication (NFC) is a short-range wireless communications technology that allows mobile and other electronic devices to connect in countless ways.

- Enable **Read and write/P2P** on the NFC settings screen if available. This feature may vary depending on your carrier.


Enable or Disable NFC

You can enable or disable NFC as follows:

- Swipe down from the status bar to open the notification panel, then swipe down further to show all shortcut switches. Touch  to enable or disable **NFC**. Touch and hold the switch to enter the **NFC** settings screen.
- Go to  **Settings** > **More connections** > **NFC**, and toggle the **NFC** switch on or off.

Make Quick Payments with NFC

If you have installed a payment app (such as Alipay or WeChat) on your device and enabled the payment service, you can make payments with NFC.


- 1 Go to  **Settings** > **More connections** > **NFC**, and enable **NFC**.
- 2 Touch **Default app** on the **NFC** settings screen, then select a default payment app, like WeChat.
- 3 Enable NFC payments in the payment app. For example, in WeChat, go to **Me** > **Settings** > **General** and enable NFC.
- 4 Hold the NFC sensor (located near the rear camera) of your device against that of a POS terminal to enter the payment screen automatically. Complete the payment with a password or fingerprint.


Wireless Projection

You can connect your device to an external display (for example, a TV) wirelessly.

- 1 Based on the model and functions of your external display, do the following:
 - If the external display supports Miracast, enable wireless projection on it.
 - If not, use a wireless HDMI adapter to connect your device and external display. Ensure that the wireless HDMI adapter is connected to a power supply.

To check whether your external display supports Miracast and how to enable wireless projection on it, consult the user guide or customer service of the external display manufacturer.


- 2 Swipe down from the status bar to open the notification panel, then touch  to turn on **Wi-Fi**.
- 3 Swipe down further on the notification panel to enable **Wireless Projection**. Your device will now search for the external display or the wireless HDMI adapter.



Alternatively, go to  **Settings** > **More connections** > **Easy Projection** and enable **Wireless Projection**.


- 4 Touch the name of the external display or the wireless HDMI adapter on the search result list to start projecting.

Huawei Beam


You can hold the NFC sensors of two Huawei devices against each other to quickly transfer data between them, without the need to pair the devices or even having to touch to confirm.

-  Enable **Read and write/P2P** on the NFC settings screen if available. This feature may vary depending on your carrier.

- 1 Go to  **Settings** > **More connections** and enable **NFC** and **Huawei Beam** on the devices of both the sender and recipient.
- 2 On the sending device, touch and hold a file, select the files you want to share, touch , and select **Huawei Beam**.

 Operations may vary if you are sharing files from apps directly.

3 Keep the two devices unlocked and the screen turned on, then hold the NFC sensors (located around the rear camera) of the two devices together until a beep is heard and the sharing screen shrinks, which indicates that the connection was successful and the files have started transferring.



 Once the transfer has started, you can separate the two devices slightly, but keep them within 10 cm (4 in.) of each other.

Huawei Share

Huawei Share is a wireless sharing technology that allows you to quickly transfer images, videos, documents, and other types of files between devices. This technology uses Bluetooth to discover nearby devices that supports Huawei Share and Wi-Fi Direct to transfer files without using mobile data.

Enable or Disable Huawei Share

You can enable or disable Huawei Share in either of the following ways:


- Swipe down from the status bar to open the notification panel, then touch  to enable or disable **Huawei Share**. Touch and hold the toggle to enter the **Huawei Share** settings screen.
- Go to  **Settings** > **More connections** > **Huawei Share**, and enable or disable **Huawei Share**.


Enabling Huawei Share automatically turns on Wi-Fi and Bluetooth.

Quickly Share Files Between Your Devices with Huawei Share

You can use Huawei Share to quickly share files between Huawei devices. The recipient can preview the files before they are sent, then view the full content of the files once they have been received. For example, the recipient can view received pictures or videos in Gallery.


1 On the receiving device, enable **Huawei Share**.

2 On the sending device, touch and hold to select the files you want to share, then touch . Touch **Huawei Share**, then touch the icon of the receiving device to send the files.

 These steps may be different if you are sharing files directly from an app.

3 On the receiving device, touch **Accept** to accept the transfer.


To view the received files, go to **Files**, then go to **Internal storage** > **Huawei Share** on the **Categories** tab.

Received pictures or videos can also be found in  **Gallery** > **Albums** > **Huawei Share**.

Share Files Between Your Device and Computer with Huawei Share


You can use Huawei Share to quickly and easily share files wirelessly between your device and a computer (Windows or macOS).

- 1 Make sure your device and computer are connected to the same Wi-Fi network.
- 2 On your device, go to the **Huawei Share** settings screen and enable **Huawei Share** and **Computer share**.
- 3 Make a note of the name displayed next to **Name shown on computers** and the user name and password under **Verification on computers**.
- 4 On the computer, go to:
 - Windows: **This PC (Computer) > Network**.
 - macOS: **Finder > Go to > Network**.

 Currently, this feature is only available on Macs running macOS 10.8 to 10.14.
- 5 On your computer, double-click the name of your device and enter the user name and password noted down previously.
- 6 Open a shared folder on your device, such as the Internal storage or Album folder to view, edit, or copy files from your device to your computer or vice versa.
Changes made to files in the shared folders on your computer will be automatically synced to your device and vice versa.


One-Touch Printing with Huawei Share

When a printer that supports Huawei Share is nearby, you can use Huawei Share to find the printer and print out pictures or PDF files stored on your device.

- 1 Depending on the type of printer, ensure the following:
 - Wi-Fi capable printers: The printer must be powered on and connected to the same network as your device.
 - Wi-Fi Direct capable printers: The printer must be powered on and have Wi-Fi Direct enabled.
 - Bluetooth capable printers: The printer must be powered on and discoverable via Bluetooth.
 - 2 On your device, preview the file to be printed, then go to **Share > Huawei Share**.
 - 3 Once the printer has been discovered, touch its name on your device, and adjust the settings on the preview screen. Then, touch **PRINT** to print.
If you are connecting a Bluetooth printer to your device for the first time, find the printer on your device, touch the printer name, then press and hold the Power button on the printer for about 1 second to confirm the connection.
-  For a list of supported printers, touch **Learn more** on the Huawei Share sharing screen, select **Printers**, then touch **What printers are supported?**.

Connect to a Laptop Using a USB Cable


- 1 Connect your device to a computer with a USB cable. After the driver is automatically installed on the computer, a drive letter corresponding to your device will be displayed.
- 2 On your device, swipe down from the status bar to open the notification panel, go to **Settings > Touch for more options**, and select one of the following modes:

- **Transfer photos:** Uses the Picture Transfer Protocol (PTP) to transfer photos between your device and computer. In the new drive on the computer, you can view photos stored on your device, or copy and paste photos between the two devices.
- **Transfer files:** Uses the Media Transfer Protocol (MTP) to transfer media files between your device and computer. In the new drive on the computer, you can view files stored on your device, or copy and paste files between the two devices.
 -  Install Windows Media Player 11 or later on your computer to view media files on your device.
- **Input MIDI:** Uses the Musical Instrument Digital Interface (MIDI) to use your device as an audio input device to play music on your computer.

Printing



Connect your device to a Mopria-certified printer via Wi-Fi, and then you will be able to print images and documents from your device.

Connect Your Device to a Printer

- 1 Check the printer manual or consult with its manufacturer to verify that it is Mopria-certified.
If it is not, consult with its manufacturer to install the corresponding app or plug-in for it on your device.
- 2 Connect your device and the printer to the same Wi-Fi network using any of the following methods:
 - Connect to a router: Enable Wi-Fi on the printer and connect it to the router. On your device, enable **Wi-Fi**, connect to the same router, then follow the onscreen instructions to finish configuring the settings.
 - Use Wi-Fi Direct: If your printer supports Wi-Fi Direct, follow the instructions in the printer manual to enable this feature. On your device, enable **Wi-Fi Direct**, then touch the printer to establish the connection.
 - Connect to your printer's hotspot: If your printer can double as a Wi-Fi hotspot, follow the instructions in the printer manual to enable the hotspot and set a password. On your device, enable **Wi-Fi**, touch the printer's hotspot, then follow the onscreen instructions to finish configuring the settings.
- 3 Go to  **Settings > More connections > Printing > Default Print Service**, and enable **Default Print Service**.
- 4 Select the printer from the search results and follow the onscreen instructions to add the printer.

Print Files

To print files in **Gallery** and **Notepad**, do the following:

- Print an image: Open  **Gallery**. Open the image you want to print, go to **More > Print or export to PDF**, select the printer, then follow the onscreen instructions to complete the printing.
- Print a note: Open  **Notepad**. Open the note you want to print, touch **Print**, then follow the onscreen instructions to complete the printing.

Connect to a VPN Network


A virtual private network (VPN) is a temporary connection that extends a private network across a public network, encrypting data transmission to provide security.

When working outside the office, you can use a VPN to securely access your company's Intranet.


The following types of servers are supported:

- PPTP: It stands for Point-to-Point Tunneling Protocol, offering MPPE encryption.
- L2TP: It stands for Layer 2 (Data Link Layer) Tunneling Protocol, offering IPsec PSK and IPsec RSA encryption.
- IPsec Xauth: Offering PSK, RSA, and Hybrid RSA encryption.

Connect to a PPTP Server

- 1 Obtain the VPN server name and address from your VPN server administrator.
- 2 Go to  **Settings > More connections > VPN > Add VPN network**, enter the VPN name, set the server type to PPTP, then enter the server address.
- 3 If the VPN server does not have a DNS address, touch **Show advanced options**, then enter the DNS domain, DNS server address, and forwarding route.
- 4 Touch **Save**.
- 5 Touch the VPN you have just set up, enter your VPN user name and password, then touch **Connect**.

Connect to a L2TP/IPsec PSK Server

- 1 Obtain the VPN server name, server address, L2TP key (optional), IPsec identifier (optional), and IPsec pre-shared key from your VPN server administrator.
- 2 Go to  **Settings > More connections > VPN > Add VPN network**, enter the VPN server name, set the server type to L2TP/IPsec PSK, then enter the server address, L2TP key, IPsec identifier, and IPsec pre-shared key.
- 3 If the VPN server does not have a DNS address, touch **Show advanced options** and enter the DNS domain, DNS server address, and forwarding route.
- 4 Touch **Save**.
- 5 Touch the VPN you have just set up, enter your VPN user name and password, then touch **Connect**.

Home Screen&Wallpaper

Manage the Home Screen

You can customise the home screen layout to suit your device usage habits.

Move an App Icon on the Home Screen

Touch and hold an app icon until your device vibrates, then drag it to the desired position on the home screen.

Keep Home Screen Icons Aligned

Pinch two fingers together on the home screen to access **Home screen settings** mode, then enable **Auto-align**. With this feature enabled, empty spaces will automatically be filled when apps are removed.

Lock Home Screen Icon Positions

Pinch two fingers together on the home screen to access **Home screen settings** mode, then enable **Lock layout**.

Select the Home Screen Layout Pattern

Pinch two fingers together on the home screen, go to **Home screen settings > Layout**, then select a layout pattern you prefer.

Put App Icons in Folders

For easy management of your app icons on the home screen, you can stack similar apps in a folder and name the folder.

- 1 Touch and hold an app icon until your device vibrates, then drag it over another app. A folder will automatically be created to house these two apps.
- 2 Open a folder, touch its name, then enter a name for it.

Add App Icons to a Folder or Remove Them

Open a folder and touch . Then you can:

- Select one or more apps, and touch **OK** to add them to the folder.
- Deselect one or more apps, and touch **OK** to remove them from the folder. If you deselect all apps, the folder will be deleted.

App Drawer

You can put your apps in a drawer and display only frequently used apps on your home screen to streamline your home screen.

Enable App Drawer

Go to  **Settings > Home screen & wallpaper > Home screen style**, and select **Drawer**.

Once enabled, you can swipe up on the home screen to access all of your apps in the drawer.

Add Apps in the Drawer to the Home Screen

In Drawer mode, you can swipe up on the home screen to display the App Drawer. Touch and hold the app you want to add until your device vibrates, then drag it to the desired position on the home screen.

Move Apps Back to the Drawer

Touch and hold an app icon until your device vibrates, then touch **Remove**. This operation will only remove the app icon from your home screen but will not uninstall it.

You can still find it in the app drawer.

Disable the Drawer Style

To disable the drawer style, set **Home screen style** to **Standard**.

Display & Brightness

Brightness, Colour, and Colour Temperature

You can set the screen brightness, colour mode, and colour temperature according to your preferences.




Automatically Adjust the Screen Brightness

Go to  **Settings > Display & brightness**, and enable **Automatic**.


Your device will automatically adjust the screen brightness according to the ambient lighting conditions.

Manually Adjust the Screen Brightness

You can manually adjust the screen brightness using either of the following methods:


- Swipe down from the status bar to open the notification panel. In the  section, drag the slider to adjust the screen brightness.
- Go to  **Settings > Display & brightness**. In the  section, drag the slider to adjust the screen brightness.

Adjust the Colour Mode

Go to  **Settings > Display & brightness > Colour mode & temperature**, and select the colour mode that you prefer. **Normal** mode will be easier on your eyes and is therefore recommended.

- **Normal**: natural colour tones
- **Vivid**: vivid colour tones


Adjust the Colour Temperature

Go to  **Settings** > **Display & brightness** > **Colour mode & temperature**, and select the colour temperature that you prefer. **Default** and **Warm** will be easier on your eyes and are therefore recommended.




- **Default:** a natural tint
- **Warm:** a yellowish tint
- **Cool:** a whitish tint
- You can touch anywhere on the colour circle or drag the spot to adjust the colour temperature.


Eye Comfort Mode

Eye comfort mode can effectively reduce blue light and adjust the screen to show warmer colours, relieving eye fatigue and protecting your eyesight.

-  After every half hour of screen time, rest your eyes for at least 10 minutes.
 - Look into the distance to adjust the focusing muscles of your eyes and to avoid eye fatigue.
 - Cultivating good eye care habits will protect your vision and prevent near-sightedness.

Enable or Disable Eye Comfort Mode

- Swipe down from the status bar to open the notification panel, then swipe down on it again to show all shortcuts. Touch  to enable or disable **Eye Comfort**. Touch and hold  to access the **Eye Comfort** settings screen.
- Go to  **Settings** > **Display & brightness** > **Eye Comfort**, and enable or disable **Enable**.

Once **Eye Comfort** is enabled,  will be displayed in the status bar, and the screen will take on a yellow tint as a result of emitting less blue light.

Set a Schedule for Eye Comfort Mode

Go to  **Settings** > **Display & brightness** > **Eye Comfort**, enable **Scheduled**, then set **Start** and **End** according to your preferences.

Customise Eye Comfort Mode

Go to  **Settings** > **Display & brightness** > **Eye Comfort**, enable **Enable all day** or set up **Scheduled**, and adjust the slider under **Filter level** to customise how much blue light you would like to be filtered.

Dark Mode

In low light conditions or at night, you can enable **Dark mode** to apply a darker colour scheme, which helps prevent excessive screen light from irritating your eyes.

Go to  **Settings > Display & brightness**, and enable or disable **Dark mode**.

Adjust Text Style Settings

You can adjust the system text size and app display size, as well as the text style.

Enlarge or Reduce Text Size

Go to  **Settings > Display & brightness > Text and display size**, and drag the slider for **Text size**.


Enlarge or Reduce Display Size

Display size determines the size of content (including text and images) displayed within apps.

Go to  **Settings > Display & brightness > Text and display size**, and drag the slider for **Display size**.


Full-Screen Display

Apply Full Screen Display

- Most apps installed on your device will automatically adapt to display correctly in full screen.
- For apps that don't, go to  **Settings > Display & brightness > More display settings > Full-Screen Display**, and toggle on their switches. Enabling **Full-Screen Display** may cause some apps to display incorrectly, for instance, by being improperly stretched.


Display Carrier Name and Network Speed in the Status Bar

You can check the carrier name and network speed with a single glance at the status bar.

Go to  **Settings > Display & brightness > More display settings**, and enable or disable **Display carrier name** and **Display network speed** according to your preferences.

Switch Between Portrait and Landscape Orientation

The built-in gravity sensor of your device allows you to automatically switch between horizontal and landscape orientations when you rotate the screen.

Swipe down from the status bar to open the notification panel, then swipe down on it again to show all shortcuts. Touch  to enable or disable this feature.




Sounds & Vibration


Do Not Disturb


Do Not Disturb helps you prevent interruptions when you need to focus. When this mode is enabled, calls and messages will be muted and banner notifications will not be displayed.

Enable or Disable Do Not Disturb

You can enable or disable Do not disturb using either of the following methods:


- Swipe down from the status bar to open the notification panel, then swipe down again to display all shortcuts. Touch  to enable or disable **Do Not Disturb**. You can touch and hold  to access the **Do Not Disturb** settings screen.
- Go to  **Settings > Sounds & vibration > Do Not Disturb**, and enable or disable **Do Not Disturb**.

When Do not disturb is enabled,  will be displayed in the status bar. You can check for notifications on the lock screen or by swiping down from the status bar to open the

notification panel. Swipe left on a notification and touch  to delay the notification.

When you receive calls, notifications, or messages, they will be muted, the screen will not light up, and banner notifications will not be displayed.

Set a Schedule for Do Not Disturb

- 1 Go to  **Settings > Sounds & vibration > Do Not Disturb**, and disable **Do Not Disturb**.
- 2 Enable **Scheduled**. Your device will enter Do not disturb mode at the specified time on Saturdays and Sundays by default.
- 3 Touch **Scheduled** to set the time frame and repeat cycle.
- 4 You can also touch **Add** to set multiple start times.

Make Exceptions in Do Not Disturb Mode

While in **Do Not Disturb** mode, you can enable your device to ring for calls and messages from certain sources so you don't miss anything important.

Go to  **Settings > Sounds & vibration > Do Not Disturb**, and enable **Do Not Disturb** or **Scheduled**. Then you can:




- Touch **Calls** or **Messages** and select one of the options. If you set an exception, your device will ring for calls or messages from the selected source.
- Once **Repeated calls** is enabled, a second call from the same number within 15 minutes will not be silenced.

Set a Ringtone for Incoming Calls

You can set your favorite music or a video as the ringtone for incoming calls.




If two SIM cards have been inserted into your device, configure the ringtone separately for SIM 1 and SIM 2.

Set a Music Ringtone


- 1 Go to  **Phone** >  > **Settings** > **Ringtone** or  **Settings** > **Sounds & vibration** > **Phone ringtone**.
- 2 Select a system ringtone, or touch **Music on device** to select a local song as the ringtone.

Set a Video Ringtone

Set a video as the ringtone for incoming calls.

- 1 Go to  **Phone** >  > **Settings** > **Ringtone** or  **Settings** > **Sounds & vibration** > **Phone ringtone**.
- 2 Touch **Video ringtones** and select a video to preview the effect for incoming calls.
- 3 Touch **Apply** to set the video as the ringtone.


Set a Ringtone for a Contact

- 1 Open  **Phone**, touch the **Contacts** tab at the bottom of the screen, then select the contact you want to set a ringtone for.
- 2 On the contact details screen, touch **Ringtone** and select a ringtone.

Set the Notification Tone


You can set a global notification tone or set tones for specific apps, such as Notepad or Calendar.

Set the Default Notification Tone

- 1 Go to  **Settings** > **Sounds & vibration**, and touch **Notification sound**.
- 2 Select a preset tone, or touch **Music on device** to select a local song as the notification tone.

Set the Notification Tone for a Specific App

You can set the notification tone for certain apps by doing the following:


- 1 Go to  **Settings** > **Apps** > **Apps**.
- 2 Select an app (for example, **Notepad**).
- 3 Go to **Notifications** > **Notepad** > **Sound**.
- 4 Select a preset tone, or touch **Music on device** to select a local song as the notification tone.

Notifications

App Badges

When new notifications arrive for an app, a numbered badge will appear on the app icon. You can also set a dot as the badge, or hide the badge for some or all apps.

Turn Off App Badges

- 1 Go to  **Settings** > **Notifications**, and touch **App icon badges**.
- 2 Turn off the switch for some or all apps.




Change the Badge Display Mode

On the **App icon badges** screen, touch **Badge display mode**, and select **Numbers** or **Dots** according to your preference.


Disable or Change the App Notifications

Disable App Notifications

You can choose not to receive notifications from apps in any of the following ways:

- After you receive a notification from an app, find it on the notification panel, swipe left on the notification, go to  > **More settings**, and disable **Allow notifications**.
- Go to  **Settings** > **Notifications**, find the app for which you want to disable notifications, then disable **Allow notifications**.
- Go to  **Settings** > **Apps** > **Apps**, touch the icon of the app you want to set, touch **Notifications**, and disable **Allow notifications**.

More Notification Settings


Go to  **Settings** > **Notifications** > **More notification settings** and enable **Wake screen**. Your device will automatically turn on the screen when it receives a notification.

Biometrics&Password

Fingerprint ID


You can enrol a fingerprint and then use it to unlock the screen and access your Safe, App lock, and more.

Enrol a Fingerprint

- 1 Go to  **Settings** > **Biometrics & password** > **Fingerprint ID** and follow the instructions to set or enter the lock screen password.
- 2 Touch **New fingerprint** to begin enrolling your fingerprint.
- 3 Place your fingertip on the fingerprint sensor. When you feel a vibration, lift your finger then press again. Move your finger around to enrol different parts of it.
- 4 When the enrolment has been completed, touch **OK**.


You can now place your finger on the fingerprint sensor to unlock the screen.

Rename or Delete a Fingerprint


- 1 Go to  **Settings** > **Biometrics & password** > **Fingerprint ID** and enter your lock screen password.
- 2 In the **Fingerprint list** section, touch an enrolled fingerprint to rename or delete it.

Identify a Fingerprint

Fingerprint identification allows you to match your fingers with the enrolled fingerprints.


- 1 Go to  **Settings** > **Biometrics & password** > **Fingerprint ID** and enter your lock screen password.
- 2 In the **Fingerprint list** section, touch **Identify fingerprint**.
- 3 Touch the fingerprint sensor with your finger. The recognised fingerprint will be highlighted.

Use Your Fingerprint to Access Your Safe

- 1 Go to  **Settings** > **Biometrics & password** > **Fingerprint ID** and enter your lock screen password.
- 2 Turn on the switch for **Access Safe** and follow the onscreen instructions to link your fingerprint with the Safe.

Now you can go to  **Files** > **Categories**, touch **Safe**, then use your fingerprint to access it.

Use Your Fingerprint to Access a Locked App

- 1 Go to  **Settings** > **Biometrics & password** > **Fingerprint ID** and enter your lock screen password.
- 2 Turn on the switch for **Access App Lock** and follow the onscreen instructions to link your fingerprint with App lock.

You can now touch a locked app on your home screen and use your fingerprint to access it.

Enable and Use Fingerprint Payment

You can use your fingerprint to verify your payments in a payment app.


Go to the payment app and follow the onscreen instructions to enable this feature.

Facial Recognition

Face Recognition allows you to unlock your device or access locked apps with your facial data, even in dark environments.


Ensure that you are facing the device screen when using face recognition.

Enrol Facial Data

- 1 Go to  **Settings** > **Biometrics & password** > **Face Recognition**, and enter your lock screen password.
- 2 Select **Enable raise to wake**.
- 3 Touch **Get started** and follow the onscreen instructions to enrol your facial data.

Enable Face Unlock

On the **Face Recognition** screen, touch **Unlock device**, and select an unlock method.

-  If you have enabled PrivateSpace on or added multiple users to your phone, you can use Face unlock only in MainSpace or with the Owner account.

Access App Lock with Face Recognition

On the **Face Recognition** screen, enable **Access App Lock**, and follow the onscreen instructions to add your facial data to App lock.

You can then touch a locked app on your home screen and use face recognition to access the app.

Disable or Delete Facial Data

On the **Face Recognition** screen, you can do the following:


- Disable facial data for certain features: Disable **Unlock device**, or **Access App Lock** as required. This will not delete your facial data.
- Delete facial data: Touch **Delete facial data** and follow the onscreen instructions to delete your facial data.

Lock Screen Password

You can set a numeric, pattern, or hybrid password as your lock screen password.

Set the Lock Screen Password

You can set a numeric, pattern, or hybrid password.

- 1 Go to  **Settings** > **Biometrics & password** and touch **Lock screen password**.
- 2 Enter a password containing 6 digits.
- 3 Alternatively, touch **Change unlock method** and select a password type, then follow the onscreen instructions to input a new password.

Change the Lock Screen Password

- 1 On the **Biometrics & password** screen, go to **Change lock screen password**.
- 2 Enter the original lock screen password.
- 3 Enter a new password, or touch **Change unlock method** to select a password type, then follow the onscreen instructions to input a new password.

Disable Lock Screen Password


On the **Biometrics & password** screen, go to **Disable lock screen password**.

Apps


App Twin

App Twin enables you to log in to two WeChat accounts simultaneously without the hassle of having to constantly switch between them, allowing you to keep your work and private lives separate.

 **App Twin** will only work with certain apps.

- 1 Go to  **Settings > Apps > App Twin**, and turn on the switch for the app you want to create a twin of.
- 2 Two icons for the same app will display on the home screen for you to log in to your separate accounts simultaneously.
- 3 To disable App twin, touch and hold the twinned version of the app, then touch **Delete**. All the data of the twin app will be deleted.

View or Change App Settings

Go to  **Settings > Apps > Apps**, and touch an app. You can force stop it, uninstall it, clear the app cache, view and change app permissions, set notification modes, and more.

Battery

Check Power Consumption




Go to  **Settings > Battery** (or  **Optimiser > **). You can:

- Touch **Battery usage** to view power-intensive apps. Touch a power-intensive app to enable or disable power consumption alerts.
- Touch **Power consumption details** to learn more about the software and hardware power consumption.

Power Management

On the **Battery** screen, you can check the estimated battery time remaining, and enable a power saving mode to extend the battery life of your device.

Optimise Device Power Settings

Go to  **Settings** > **Battery** (or  **Optimiser** > ) and touch **Optimise battery usage**. Your device will automatically analyse the current power consumption issues, optimise certain settings, and recommend other setting optimisations.




Enable Power Saving Mode


Optimiser provides two power saving modes:


- **Power Saving mode** reduces power consumption by limiting background app activity, visual effects, and sounds.
- **Ultra Power Saving mode** strictly controls background apps to ensure that your device can stay on for as long as possible. In this mode, you will only be able to use selected apps, and all system switches, except for Wi-Fi and mobile data, will be turned off.

On the **Battery** screen, select a power saving mode:

- When the battery level is extremely low, enable **Ultra Power Saving mode**. Your device will then display a black home screen.

To add apps you wish to use in **Ultra Power Saving mode**, touch  and select the apps from the list. You can touch  to remove the apps or touch  in the upper right corner to exit **Ultra Power Saving mode**.


- When the battery level is not extremely low, but you would still like to save power, enable **Power Saving mode**. The  icon will then be displayed in the status bar.


 **Ultra Power Saving mode** is not available on some devices. If this option is not displayed, it indicates that your device does not support the feature.

Enable Performance Mode

Performance mode adjusts power settings to deliver maximum performance. This will cause the battery to drain more quickly, especially when graphic-intensive apps are used.

When the battery level is sufficient, go to  **Settings** > **Battery** (or  **Optimiser** > ) and enable **Performance mode**.




The  icon will then be displayed in the status bar.

 **Performance mode** is not available on some devices. If this option is not displayed in **Optimiser**, it indicates that your device does not support the feature.

Battery Settings

You can also set whether to display the battery percentage in the status bar, and whether to maintain a network connection when the device screen is turned off.

Display Battery Percentage on the Status Bar

Go to  **Settings** > **Battery** (or  **Optimiser** > ), touch **Battery percentage**, and choose to display the battery percentage, either inside or outside of the battery icon on the status bar.


Stay Connected while Your Device is Sleeping

If you would like your device to continue to receive messages or download data while it is in sleep mode, set to keep your device connected when it sleeps. Please note that this may increase power consumption.

On the **Battery** screen, touch **More battery settings**, then enable or disable **Stay connected when device sleeps** as required.


Storage

Check Storage Usage

Go to  **Settings** > **Storage** to check storage usage and optimise it when you feel necessary.

Cleanup

You can use **Cleanup** in **Optimiser** to scan for redundant or large files, such as app residue, unwanted installation packages, WeChat data, and more. Once detected, you can choose whether or not to delete files as suggested.

- 1 Open  **Optimiser**, then touch **Cleanup**.
- 2 When the scan is complete, touch **Clean up** after each item and delete any files you don't need.

Clean Up Duplicate Files


Optimiser can identify duplicate files on your device.

On the **Cleanup** screen, touch **Duplicate files**, then select unwanted files to delete them.


Security

Password Vault

Password Vault saves your usernames and passwords and autofills them for you each time you log in to an app. This data is hardware encrypted and stored only on your device. Huawei does not have access to it, and will not upload it to the network or server.

-  • Before using Password Vault, set a lock screen password for your device.
- Password Vault is only compatible with certain apps.

Log In Faster with Password Vault

- 1** When you log in to an app for the first time, your device will automatically prompt you to save the password. Touch **SAVE** when prompted.
If you accidentally touch **Never save**, you can still enable the autofill feature for this app by going to  **Settings > Security > Password Vault > Autofill settings**, and toggling on the switch next to this app. When the switch is toggled off, the autofill feature will be disabled.
- 2** If you log out of the app, the next time you log in, your device will autofill the username and password once you have verified your identity with your lock screen password, fingerprint, or face ID.

When you switch to a new Huawei device, you can use Phone Clone to transfer data in Password Vault to your new device.

View or Delete Stored Usernames and Passwords

You can view or delete the usernames and passwords stored in Password Vault at any time.

Go to  **Settings > Security > Password Vault > ACCOUNTS** to view or delete the stored usernames and passwords.

Disable Password Vault


Password Vault is enabled by default, but can be disabled if required.

Go to  **Settings > Security > Password Vault**, and disable **Password Vault**.

App Lock

You can lock apps containing private data, such as chat and payment apps, to prevent unauthorised access.

Enable App Lock

Go to  **Settings > Security > App Lock > Enable**, set the App Lock password and select the apps to lock.

If you have enabled face or fingerprint unlock, you can link App Lock with a face ID or fingerprint ID as prompted.

-  Not all devices support fingerprint features.


Change the App Lock Password or Security Questions

Enter the **App Lock** settings screen, go to  > **Password type**, and select **Lock screen password** or **Custom PIN** as the App Lock password.

If you select **Custom PIN**, you can go on to set a new password and security questions.


Cancel or Disable App Lock

On the **App Lock** settings screen, do the following:


- **Cancel App Lock:** On the locked app list, toggle off the switches beside the apps for which you want to cancel the lock.
- **Reset App Lock:** Go to  > **Disable App Lock** > **DISABLE**. This will cancel all locks, and clear all app lock settings.

Encrypt Memory Card Data

You can encrypt files stored on the memory card. Encrypted files can only be viewed and used on your device.

- 1 Insert a memory card into your device and ensure that the memory card has sufficient storage space.
- 2 Go to  **Settings** > **Security** > **More settings** > **Encryption and credentials**.
- 3 Touch **Encrypt memory card** and follow the onscreen instructions to encrypt the memory card.
During the encryption, do not restart your device or forcibly remove the memory card. Otherwise, the encryption may fail or data may be lost.


To decrypt a memory card, touch **Decrypt memory card** and follow the onscreen instructions to decrypt files on the memory card. Formatting a memory card can also decrypt the memory card, but will erase all data on the memory card.




-  Encrypting and decrypting the memory card will not be supported if you are not logged in as the Owner.

Pin a Screen

You can pin the screen of an app so you can stay focused on it. Try this feature when playing games, watching videos, and more.

Go to  **Settings** > **Security** > **More settings** > **Screen pinning**, and enable **Screen pinning**.

- When using gesture navigation, swipe up from the bottom of the screen and hold to access the recent tasks screen, then touch  on an app preview. To unpin, swipe up twice from the bottom of the screen.

- When using three-key navigation, touch  to access the recent tasks screen, and touch  on an app preview. To unpin, touch and hold .

Privacy


Permission Management

Apps may require certain permissions, such as the Location permissions, in order to provide you with corresponding services.

However, some apps may obtain too many unnecessary permissions, posing potential risks to your privacy and information security. You can monitor the permissions granted to each app and deny those you deem unnecessary.

Manage the Location Permission

With the location permission, apps can obtain your location to provide location-based services. For example, if a map app obtains the location permission, it can provide you with location and navigation services. You can disable the permission if you do not need these services.

- 1 Go to  **Settings** > **Apps** > **Permission manager**.
- 2 On the **Permission manager** screen, enter **Location**, touch the app you want to manage, and select an option.

Manage Permissions to Access Other Private Data

You can also manage permissions to access your personal data, such as Contacts, Messaging, Call logs, Body sensors, Calendar, and Camera, to enjoy better services and protect your privacy.



On the **Permission manager** screen, touch the permission you want to manage, and toggle the switch for each app on or off as required.

Location Services

Some apps need to obtain your location information to provide better services. You can enable or disable location services, and grant or deny the permission to access location information for particular apps as required.

Enable or Disable Location Services

You can enable or disable location services in either of the following ways:

- Swipe down from the status bar to open the notification panel and swipe down further to display all shortcut switches. Touch  to enable or disable this function.
- Alternatively, go to  **Settings** > **Location** and enable or disable **Access my location**.

After location services are disabled, your device will prevent all apps and services from collecting and using location information, with the exception of some built-in apps. When these apps or services need to use location information, your device will remind you to enable location services again.


Increase the Accuracy of Location Services

You can improve the positioning accuracy of your device by allowing apps and services to scan for nearby Wi-Fi networks and Bluetooth devices.

Go to  **Settings** > **Location** > **Advanced settings**, then set the options as required.

Allow or Forbid Apps to Obtain Location Information

You can allow or forbid an app to access location information, including granting one-time or permanent access, or denying access to location information during use of the app.




- 1 Go to  **Settings** > **Privacy** > **Permission manager**, touch **Location**, and check which apps have been granted access to location information.
- 2 Touch the app for which you want to change settings and follow the onscreen instructions to grant or deny permissions.

PrivateSpace

Create a PrivateSpace that is completely independent of the MainSpace (the original space) of your device, which can be accessed using your fingerprint ID or a password.



You can move private photos and confidential business files to your PrivateSpace to prevent unauthorised access. You can also move your payment and gaming apps to PrivateSpace to keep them away from your child.

Enable and Access PrivateSpace


- 1 Go to  **Settings** > **Privacy** > **PrivateSpace** > **Enable**, and follow the onscreen instructions to create a PrivateSpace.
 - 2 You can enter your PrivateSpace using either of the following methods:
 - On the lock screen, access PrivateSpace using the fingerprint or password set for the space.
 - Alternatively, in MainSpace, go to  **Settings** > **Privacy** > **PrivateSpace**, and touch **Log in**.
-  If you restart your device, you have to enter the password to access the MainSpace first, then switch to the PrivateSpace.

Hide or Unhide the Entrance to PrivateSpace

You can hide the entrance to PrivateSpace in the MainSpace settings, so that you can only access PrivateSpace using the fingerprint or password set for the space.

- To hide the entrance to PrivateSpace: In PrivateSpace, go to  **Settings > Privacy > PrivateSpace**, and enable **Hide PrivateSpace**.
- To unhide the entrance to PrivateSpace: In MainSpace, go to  **Settings > Security > More settings**, then go to **Show all settings > OK**.




Transfer Files Between MainSpace and PrivateSpace

- 1 In PrivateSpace, go to  **Settings > Privacy > PrivateSpace**, and touch **MainSpace to PrivateSpace** or **PrivateSpace to MainSpace**.
- 2 Select the files (such as photos, videos, and audio files) you want to transfer, touch **Move**, and follow the onscreen instructions to transfer the files.

In the target space, go to **Gallery > Albums > Others > SharedImages**, or **Gallery > Albums > Others > SharedVideos** to view photos and videos.



Reset Password for PrivateSpace

You can set a security question when creating the password for PrivateSpace, which will help you to reset the password if you happen to forget it.

- 1 In PrivateSpace, go to  **Settings > Privacy > PrivateSpace**, then touch **Password protection**.
- 2 Follow the onscreen instructions to complete the verification, select and answer the security question, then touch **Finish**.
- 3 In MainSpace, go to  **Settings > Privacy > PrivateSpace**, then go to  **> Reset password**, and follow the onscreen instructions to complete the verification and reset the password.

Transfer Data in PrivateSpace to Your New Device



You can quickly transfer your PrivateSpace data, such as contacts, photos, and files, from the old device to the new one.

- 1 On your new device, create and enter your PrivateSpace, go to  **Settings > Privacy > PrivateSpace > Space Clone**, and select **This is the new phone**.
- 2 In your old device, enter your PrivateSpace, go to  **Settings > Privacy > PrivateSpace > Space Clone**, and select **This is the old phone**.
- 3 Follow the onscreen instructions to scan the QR code or manually connect the old device to the new one.
- 4 On your old device, select the data to be transferred. You can cancel the data transfer during the process, and then continue it once you have connected your old device with the new one again.

Delete PrivateSpace

If you delete PrivateSpace, all apps and data stored in the space will be deleted and cannot be restored. Please exercise caution when deleting PrivateSpace.


You can delete PrivateSpace in either of the following ways:

- In MainSpace, go to  **Settings** > **Privacy** > **PrivateSpace**, then go to  > **Delete PrivateSpace**.
- Alternatively, in PrivateSpace, go to  **Settings** > **Privacy** > **PrivateSpace**, then touch **Delete**.

Accessibility Features

One-Handed Mode

You can switch to a mini screen view so you can use your device with one hand more easily.

- 1 Go to  **Settings** > **Accessibility features** > **One-Handed mode**, and enable **One-Handed mode**.
- 2 Access **One-Handed mode** using one of the following methods, depending on the navigation mode you are using on your device.
 - If you're using **Gestures**, swipe up diagonally from one of the bottom corners and hold.
 - If you're using **Three-key navigation**, swipe left or right across the navigation bar.
- 3 Touch the blank area to exit.

One-Handed mode will not work if Gesture magnification is enabled on your device.

Smart Cover Mode

For best results, you are advised to use a standard Huawei flip cover.

Enable Smart Cover Mode

Go to  **Settings** > **Accessibility features** > **Smart Cover**, and enable **Smart Cover**. If the flip cover comes with a display window, enable **Use display window** as well.


Open or Close the Flip Cover

- Flipping open the cover will wake your device and display the lock screen (or Magazine unlock screen).
- If a lock screen password has been set, closing the flip cover of your device will lock the screen if it is on standby.
- When a flip cover with a display window is closed, you can check the date, time, weather, and more in the window.

Gloves Mode


Your device can respond to your touches even when you are wearing gloves.

Go to  **Settings > Accessibility features**, and enable **Gloves mode**.

-  To ensure a higher success rate, apply adequate force when touching or swiping on the screen.

Scheduled Power On/Off


Use the **Scheduled power on/off** feature to power your device on and off at set times, to save power and prevent interruptions while resting.

- 1 Go to  **Settings > Accessibility features > Scheduled power on/off**, and enable **Scheduled power on/off**.
- 2 Set the power on and off times, as well as the repeat cycle. Your device will power on and off automatically at the specified times.

To stop using this feature, disable **Scheduled power on/off**.

Users&Accounts


Set Up Users

- 1 Go to  **Settings > Users & accounts > Users**, touch **Add user** or **Add guest**, then follow the onscreen instructions to add an account.
- 2 Touch **Switch** to switch to the user or guest account. Configure the settings for the new account as prompted.
- 3 Install apps as needed. Note that if a newer version of an app has been installed by another user, the app installation will fail.

A maximum of three user and one guest accounts can be added.


Authorise a User or Guest Account to Make Calls and Send Messages

You can set whether to allow a user or guest account to make calls, send SMS messages, and more.

- After accessing your device as the administrator, go to  **Settings > Users & accounts > Users**.
- Touch the related account, and select the permissions you want to authorise.

Switch Between the Administrator, User, and Guest

You can switch to a different account using either of the following methods:



- Swipe down from the status bar to open the notification panel, touch , then touch the profile picture of the account you wish to switch to.

- Go to  **Settings** > **Users & accounts** > **Users**, and touch the name of the account you wish to switch to.

Delete a User or Guest Account


Deleting a user or guest account will delete all its related data. Please exercise caution.

After accessing your device as the administrator, use either of the following methods to delete a user or guest account:

- Go to  **Settings** > **Users & accounts** > **Users**, touch the name of the account you wish to delete, then follow the onscreen instructions to delete it.
- Swipe down from the status bar to open the notification panel, touch  > **More settings**, touch the name of the account you wish to delete, then follow the onscreen instructions to delete it.


System&Updates

Language and Region

- 1 Go to  **Settings** > **System & updates** > **Language & input** > **Language and region**, then select the language you want to use.
- 2 If the language is not listed, touch **Add language**, then locate and touch it to add it to the list.
- 3 Touch **Region** to select a country/region, so the display content will adapt to the local culture and habits of the country/region you have selected.

Input Method

You can download a third-party input method and set it as the default input method.

- 1 Download the input method from an official app market.
- 2 Follow the onscreen instructions to set it as the default input method, or go to  **Settings** > **System & updates** > **Language & input** > **Default keyboard** and select the input method.

Date and Time

Your device is able to sync to the local date, time, and time zone over a mobile network. You can also manually set the date, time, and time zone for your device.

- Go to  **Settings** > **System & updates** > **Date & time**, then set the options according to your requirements.

Set the Date and Time Automatically or Manually

- Enable **Set automatically**, and your device will sync to the local date and time over a mobile network.
- To manually set the date and time, disable **Set automatically**.

Change the Time Zone

- Enable **Set automatically**, and your device will sync to the local time zone over a mobile network.
- To manually set the time zone, disable **Set automatically**.




Change the Time Format


- Enable **24-hour time** and your device will display time in the 24-hour format.
- Disable **24-hour time** and your device will display time in the 12-hour format.

Phone Clone




Phone Clone lets you quickly and seamlessly move all the basic data (including contacts, calendar, images, and videos) from your old device to your new device.


Clone Data from an Android Device

- 1 On your new device, open  **Phone Clone**. Alternatively, go to  **Settings > System & updates > Phone Clone**, touch **This is the new phone**, then touch **Huawei** or **Other Android**.
- 2 Follow the onscreen instructions to download and install **Phone Clone** on your old device.
- 3 On your old device, open  **Phone Clone** and touch **This is the old phone**. Follow the onscreen instructions to connect your old device with your new device by scanning a code or connecting manually.
- 4 On your old device, select the data you want to clone, then touch **Transfer** to start cloning.

 Phone Clone is only available on devices running Android 4.4 or later.

Clone Data from an iPhone or iPad


- 1 On your new device, open  **Phone Clone**. Alternatively, go to  **Settings > System & updates > Phone Clone**, touch **This is the new phone**, then touch **iPhone/iPad**.
- 2 Follow the onscreen instructions to download and install **Phone Clone** on your old device.
- 3 On your old device, open  **Phone Clone** and touch **This is the old phone**. Follow the onscreen instructions to connect your old device with your new device by scanning a code or connecting manually.
- 4 On your old device, select the data you want to clone, then follow the onscreen instructions to complete the data cloning.

 Phone Clone is only available on devices running iOS 8.0 or later.

Back Up with an External Storage Device

Back Up with a Memory Card

Insert a memory card in your device so you can conveniently back up your data to keep it safe.

- 1 Go to  **Settings** > **System & updates** > **Backup & restore** > **Data backup** > **External storage** and touch **Memory card**.
- 2 Touch **BACK UP**, select the data you want to back up, then touch **Back up**.
- 3 Follow the onscreen instructions to set the password and password hint. The data will be encrypted and backed up. The password will be required if you want to restore your data backup.


To reset the password, go to the **Memory card** backup screen, then  > **Reset password**.

 The new password is only valid for backups created thereafter.

- 4 After the backup is complete, you can find your data backup in the **Huawei** folder in **Files** > **Categories** > **Memory card**.

You can go to the **Memory card** backup screen and enable **Auto-backup**. Your device will then automatically back up your data every seven days when it is being charged, the screen is turned off, and the battery level is at least 75%.

Restore Your Backup from a Memory Card

- 1 Go to  **Settings** > **System & updates** > **Backup & restore** > **Data backup** > **External storage** and touch **Memory card**.
- 2 Select the backup you want to restore from the **RESTORE FROM BACKUP** list.
- 3 Select the data you want to restore, touch **Restore**, and enter the password as prompted.

Back Up with a USB Storage Device

In case of insufficient storage space on your device, you can back up large files and any data on a USB storage device, such as a USB flash drive or card reader.

- 1 Connect your device to a USB storage device via a USB OTG cable.
- 2 On the **External storage** screen of your device, touch **USB storage**.
- 3 Touch **BACK UP**, select the data you want to back up, then touch **Back up**.
- 4 Follow the onscreen instructions to set the password and password hint. The data will be encrypted and backed up. The password will be required if you want to restore your data backup.

To reset the password, go to the **USB storage** backup screen, then  > **Reset password**.

 The new password is only valid for backups created thereafter.

Restore Your Data from a USB Storage Device

- 1 Connect your device to a USB storage device via a USB OTG cable.
- 2 On the **External storage** screen of your device, touch **USB storage**.
- 3 Select the backup you want to restore from the **RESTORE FROM BACKUP** list.
- 4 Select the data you want to restore, touch **Restore**, and enter the password as prompted.

Back Up with a NAS Device

You can back up your important data on a network-attached storage (NAS) device, also known as a private cloud storage server. The NAS device provides shared folders for data backup.

- 1 On the **External storage** screen of your device, touch **Shared folder**.
- 2 On your device, scan for available NAS devices using your Wi-Fi network, then touch an applicable one to access and add its shared folders.
- 3 Touch **BACK UP**, select the data you want to back up, then touch **Back up**.
- 4 Follow the onscreen instructions to set the password and password hint. The data will be encrypted and backed up. The password will be required if you want to restore your data backup.


To reset the password, go to the **Shared folder** backup screen, then  > **Reset password**.

 The new password is only valid for backups created thereafter.

Reset Your Device


Reset Network Settings

This operation will reset your Wi-Fi, mobile data network, and Bluetooth settings. It will not change any other settings on your device or delete any data.

Go to  **Settings** > **System & updates** > **Reset**, touch **Reset network settings**, then follow the onscreen instructions to reset network settings.

Restore All Settings


This operation will reset all network settings and your lock screen password. If your device supports fingerprint or facial recognition, the enrolled fingerprints and facial data will be deleted as well. Other data or files will not be deleted from your device.

Go to  **Settings** > **System & updates** > **Reset**, touch **Reset all settings**, and follow the onscreen instructions to reset all settings.

Restore Factory Settings

This operation will erase data on your device, including your accounts, app data and system settings, installed apps, music, images, all files in the internal storage, security chip contents,

and locally-stored system, app, and personal data related to HUAWEI IDs. Make sure to back up your data before restoring your device to its factory settings.

Go to  **Settings** > **System & updates** > **Reset** > **Reset phone**, touch **Reset phone**, and follow the onscreen instructions to restore factory settings.

Simple Mode

Simple mode adopts a more concise layout for easy navigation, enlarges icons and fonts for the home screen, and maximises the volume.

Enable Simple Mode

Go to  **Settings** > **System & updates** > **Simple mode** and touch **Enable**.


Touch and hold any icon to drag it to the desired location or uninstall it if it is not a mandatory app.

Exit Simple mode

Open **Settings** and touch **Exit Simple mode**.

Update the System Online

When an update is available, your device will prompt you to download and install the update package.


-  Before updating, make sure your device is running an official system version. Otherwise, the update may fail and your device may experience unknown issues.
- Back up your user data before the update.
- After an update, third-party apps that aren't compatible with the new system version may become unavailable. In some cases, it may take some time for a compatible app version to be released.
- During the update, do not power off or restart your device, remove the memory card, or insert a memory card.

1 Go to  **Settings** > **System & updates**, and touch **Software update**.

2 When an update is available, you can either manually download and install the update package, or update your device automatically overnight.


- Download and install the update package: Go to **New version** > **DOWNLOAD AND INSTALL**. To avoid data usage, connect your device to a Wi-Fi network when downloading the update package.

Your device will automatically restart once the update is complete.

- Update overnight: Touch , and enable **Auto-download over Wi-Fi** and **Update overnight**.

Your device will automatically update and restart between 02:00 – 04:00.

To ensure a successful overnight update, make sure that your device is powered on, the screen is locked, there are no alarms set for this period of time, and the battery level remains higher than 35%. Connect your device to a charger if necessary.

To disable automatic updates, touch  on the **Software update** screen, then disable **Auto-download over Wi-Fi**.

About Phone

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