

Things You Should Know About Pre-installed SIM Card

Notice for Use

Please note that the included SIM card is only compatible with Imou 4G security cameras. Avoid inserting it into any smartphone or electronic product.

To ensure proper recognition and prevent the SIM card from getting stuck, please insert it properly as demonstrated in the Quick Start Guide.

SIM Card Compatible Network Carriers

We recommend using the SIM card included in the 4G security camera because it supports major mobile network service providers globally and can automatically activate upon initial device setup. However, if you prefer to use SIM cards from other mobile network service providers, that's completely acceptable.

The list outlines the supported carriers for our pre-installed SIM cards in available countries and regions:

Country	Local Carriers
Austria	A1
Belgium	BASE (KPN Group Belgium)/Mobistar
Bulgaria	A1 Bulgaria
Croatia	A1 Hrvatska
Cyprus	CYTAmobile-Vodafone/Primetel
Czech Republic	Vodafone CZ/T-Mobile CZ
Denmark	TDC Mobil/Hutchison Denmark
Estonia	EMT - Estonian Mobile Telephone/Tele2 Eesti
Finland	DNA Finland/TeliaSonera
France	Orange France/SFR/Free Mobile
Germany	Vodafone/Telefónica O2 Germany/Telekom Deutschland
Greece	Vodafone/Wind Hellas
Hungary	Vodafone/T-Mobile
Iceland	Nova Iceland/Vodafone
Ireland	Telefonica O2 Ireland/Vodafone Ireland/Hutchison 3G Ireland
Italy	Vodafone-Omnitel/Hutchison 3G/Wind
Latvia	Bite Latvija/Tele2 Latvia
Liechtenstein	mobikom liechtenstein
Lithuania	Bite/Tele 2 Lithuania

Country	Local Carriers
Luxembourg	Orange/TANGO
Malta	Vodafone Malta
Netherlands	Vodafone Netherlands/KPN
Norway	Telenor/TeliaSonera Norge
Poland	Orange/T-Mobile
Portugal	Vodafone Portugal/TMN Portugal
Romania	Vodafone Romania/Telekom Romania/RCS-RDS Romania/Orange Romania
Serbia	VIP mobile
Slovak Republic	Orange Slovensko/T-Mobile Slovensko
Slovenia	A1 Slovenija/Mobitel
Spain	Vodafone/Orange/O2 Spain
Sweden	Telenor Sverige/Tele2 Sverige
United Kingdom	Hutchison 3G UK/Orange (UK)/T-Mobile (UK)/Vodafone UK/MANX Telecom/Telefónica O2 UK

Managing SIM Card

Cellular Data Free Trial and Plan

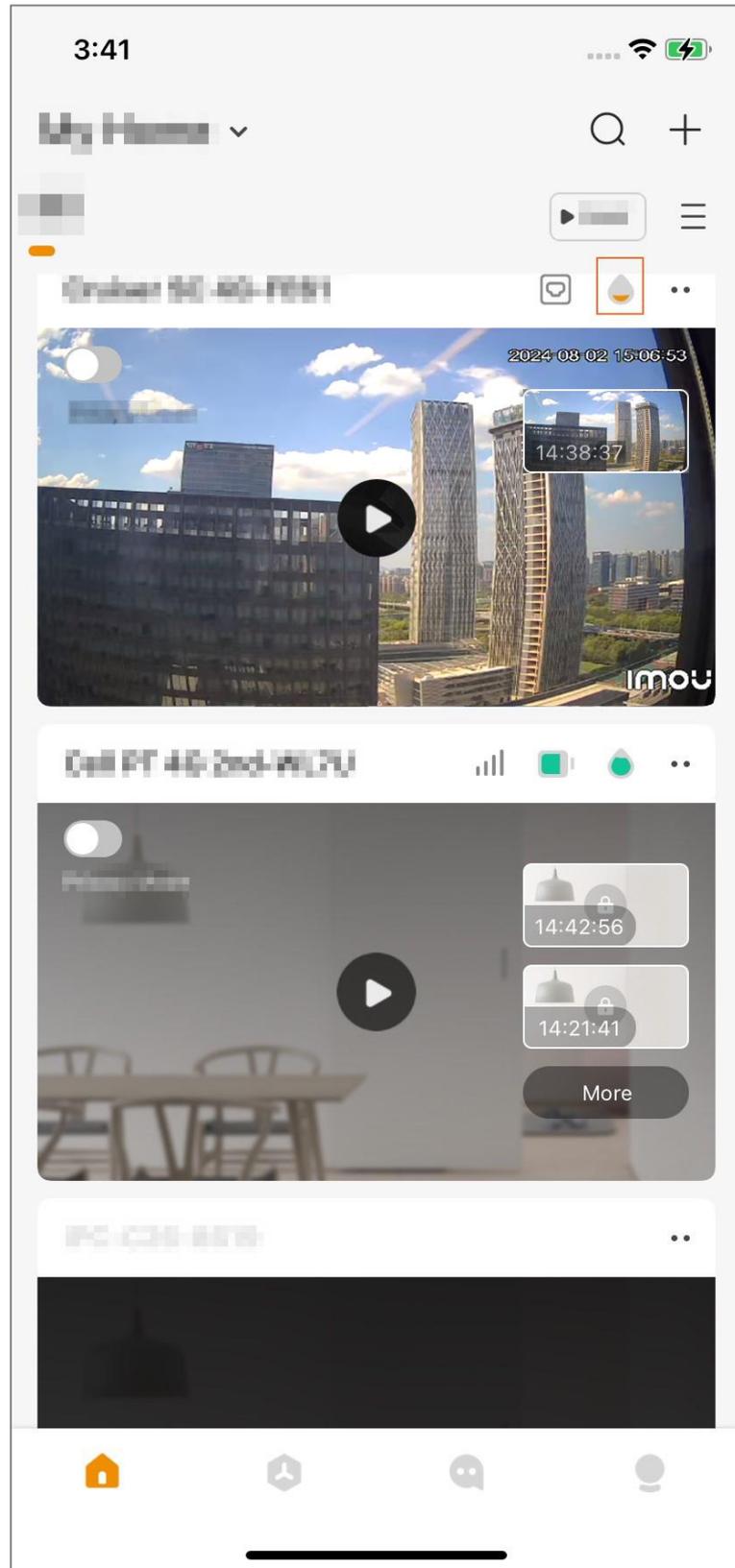
Each pre-installed SIM card comes with complimentary data for network connectivity. After adding the camera to your account successfully, you will seize cellular data free trial. Please choose a data plan or top up in the APP for continuous use when the free trial ends.

Top Up Cellular Data

Here demonstrate how to access the top-up page and recharge cellular data for your pre-installed SIM card:

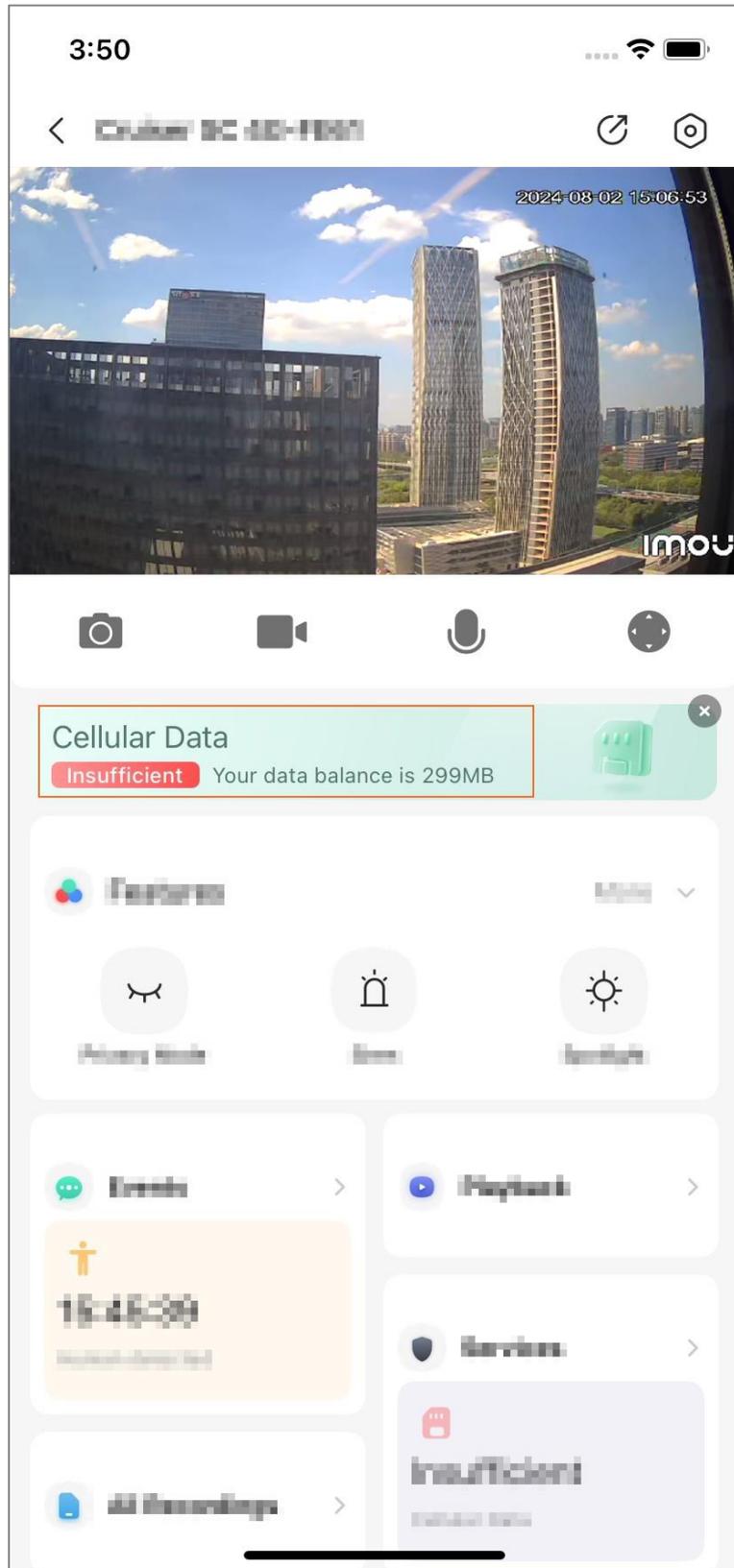
- SIM card icon on the Home page.

Figure 1-1 Home page



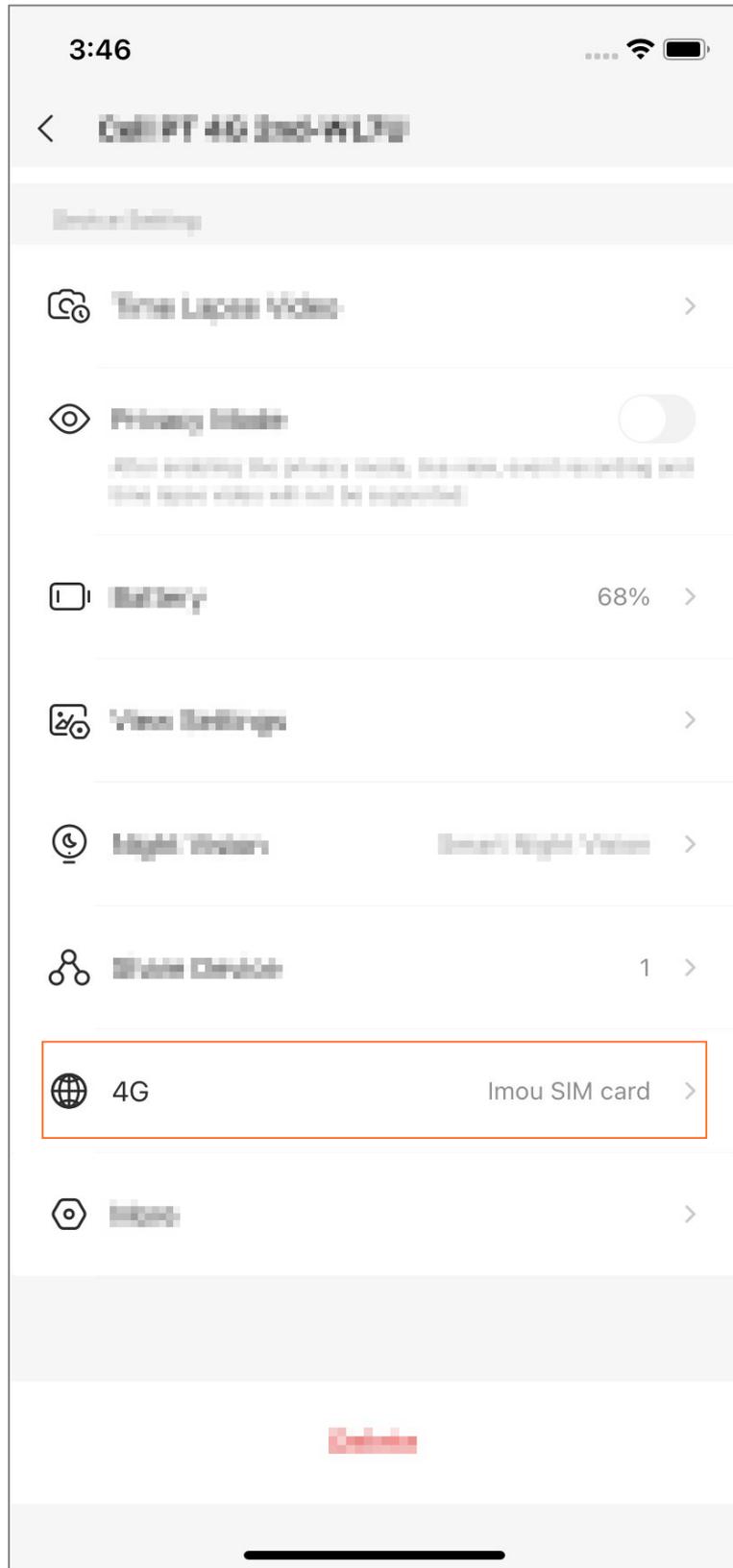
- Cellular Data banner on the Preview page.

Figure 1-2 Preview page



- 4G on Device Details page.

Figure 1-3 Device Details page



- Me > Tools > Purchase Cellular Data.

Figure 1-4 Me page

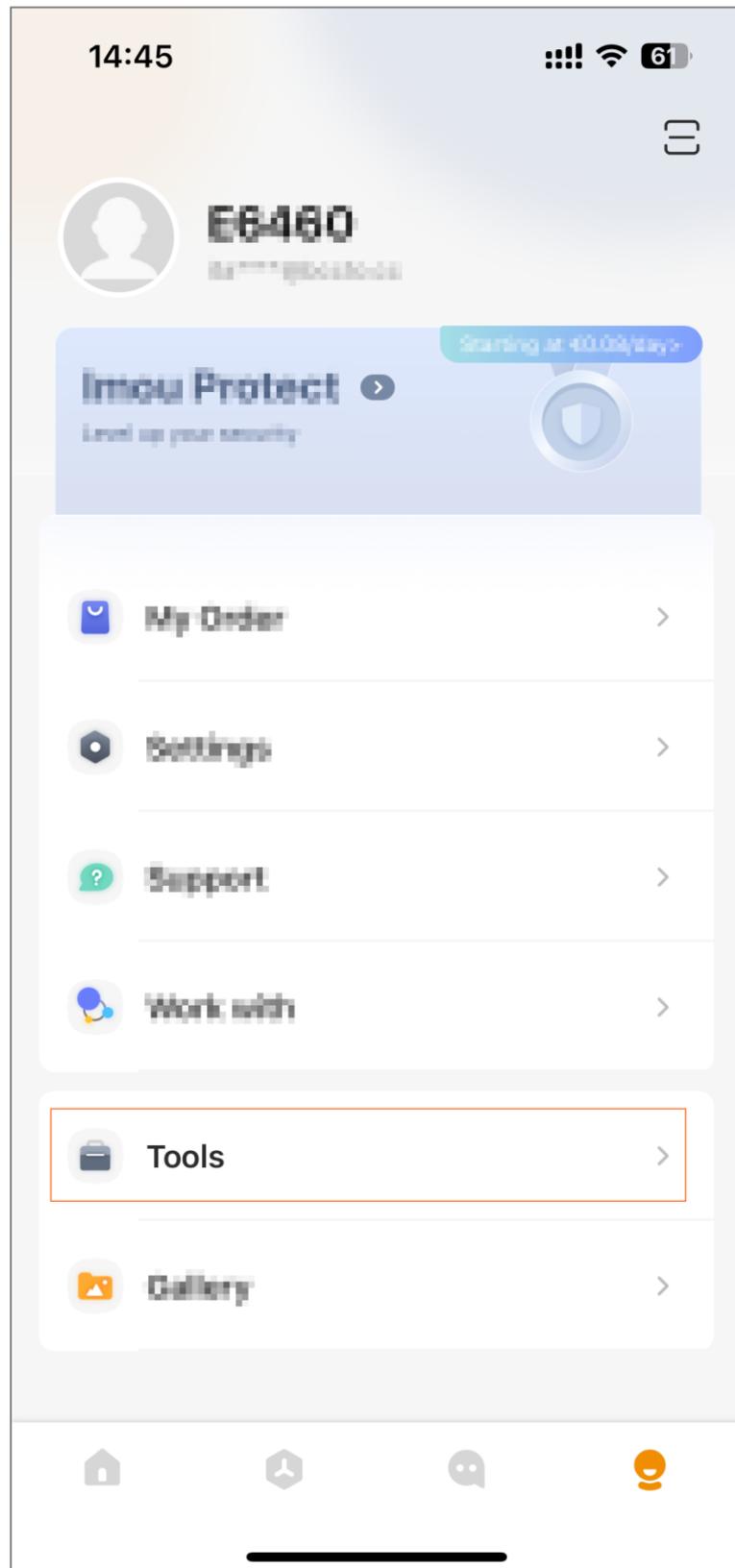


Figure 1-5 Tools page

